

MISSISSIPPI PUBLIC SERVICE COMMISSION

*Brandon Presley, Chairman
Cecil Brown, Vice Chairman Sam Britton, Commissioner
Katherine Collier, Executive Secretary*



*Annual Report
Ending June 2019*

PUBLIC SERVICE COMMISSION

MISSISSIPPI PUBLIC SERVICE COMMISSION



BRANDON PRESLEY-Chairman
NETTLETON-THIRD DISTRICT
CECIL BROWN, Vice-Chairman
JACKSON-FIRST DISTRICT
SAMUEL F. BRITTON, Commissioner
LAUREL-SECOND DISTRICT

KATHERINE COLLIER
EXECUTIVE SECRETARY
601-961-5400

FRANK FARMER
GENERAL COUNSEL
MARK A. SMITH, DIR.
FINANCE & PERSONNEL
RICKEY L. COTTON, DIR.
GAS PIPELINE SAFETY

The Honorable Governor and Members of the
Legislature of the State of Mississippi

Ladies and Gentlemen:

Pursuant to Sections 77-3-90 and 27-101-1 et seq., Mississippi Code of 1972, annotated, the Public Service Commission of the State of Mississippi is privileged to present herein its Annual Report for the period beginning July 1, 2018, and ending June 30, 2019.

In compiling the Annual Report, we have endeavored to present a comprehensive, informative record of the official acts of this Commission, including opinions and orders. For the sake of economy and brevity, we have compiled and presented herein the formal orders of the Commission in an abbreviated and condensed form.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read "Katherine Collier". The signature is fluid and cursive, with the first name "Katherine" and last name "Collier" clearly distinguishable.

Katherine Collier, Executive Secretary

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HISTORY AND COMPOSITION

Governor Robert Lowery signed the Act creating the Mississippi Railroad Commission on March 11, 1884. The Governor appointed the first Commissioners - Stone, Augustus, and McWillie to serve for two years, and then until 1892, the Legislature elected the Commissioners to serve two-year terms.

In the year 1886, by Act of the Legislature, the Commissioners were made the "Board of Control" for the State Penitentiary, and all convicts were immediately leased to the Gulf and Ship Island Railroad Company for a period of six years for construction work.

In 1892, express, telephone and telegraph were placed under Commission jurisdiction, and in 1906, the Commission was relieved of its duty as the Board of Control for the State Penitentiary.

For many years the Commission served as Tax Assessor for the various utilities under its jurisdiction but this function has been delegated to the State Tax Commission.

In 1926, the Commission was given limited authority to regulate motor carriers for hire. In 1938, motor carrier activity had increased and more extensive regulation was necessary. The Legislature then passed the Motor Carrier Regulatory Act, changing the name of the body to the Public Service Commission and placed regulation and supervision of motor carriers under its jurisdiction.

At the 1956 Session of the Legislature, the electric, gas and water utilities were placed under the jurisdiction of the Public Service Commission.

At the 1958 Session of the Legislature, legislation was passed amending the Motor Carrier Regulatory Act of 1938, broadening the scope of exceptions under the Act and providing for the employment of a chief enforcement officer and six inspectors.

The Legislature passed legislation in 1968 to amend the 1956 Utility Act to include the regulation of sewage disposal systems by the Public Service Commission.

The year 1983 brought about several changes that enabled the Public Service Commission to better serve the people of the State. The Public Utilities Reform Act of 1983 was signed on April 6, 1983. Major points of the Act are as follows:

Does not allow rate increases under bond unless approved by the Public Service Commission. Allows rates under bond during the appeal process and direct appeal to the Supreme Court.

Shortens time for the Public Service Commission to decide on case from 180 days to 120 days.

Provides for additional staff to handle added duties. Also calls for hiring of hearing examiners.

All contracts over \$1 Million are to be filed with the Public Service Commission. All contracts with affiliates or subsidiaries are to be filed with PSC. Any unreasonable expenses are to be disallowed for ratemaking purposes.

Major construction projects will be monitored. All construction work over \$200,000 is to be awarded to the lowest and best bid.

Public utilities may have no more than one major change in rates in effect under bond at the same time.

The Public Service Commission will monitor fuel adjustment clauses with greater detail.

Management reviews are to be conducted on the utility companies.

Most advertising expenses will not be paid by the ratepayer.

Thus, at the present time, communication, electric, gas, water and sewer utilities are under the supervision and regulations of this Commission. The Commission was given certain broad and discretionary powers which have been recognized and sanctioned by the courts. The following delegated powers and prerogatives are generally accepted and sanctioned by the courts:

1. LEGISLATIVE powers and authority, which include the promulgation of rules and regulations, and the prescribing and fixing of just and reasonable rates.
2. QUASI-JUDICIAL powers and authority in certain official acts of the Commission in its renditions, opinions, and resultant orders.
3. ADMINISTRATIVE powers and authority which include the enforcement of all rules and regulations, all orders and directives issued by the Commission, and all prescribed rules and laws enacted by the Legislature and assigned to this department for enforcement.

The Public Service Commission of the State of Mississippi is composed of three elected Commissioners, one from each of the Supreme Court Districts, thus giving representation to all sections of the State.

The Commissioners are elected in the general election at the same time all other State and County officials are elected. Their term of office is for four years beginning on January 1, following election.

It is the Commission's responsibility to see that rates and charges for service are just and reasonable, that the approved rate schedules are adhered to, that the service rendered is reasonably adequate, and that the facilities constructed or acquired are required for the convenience and necessity of the public. In carrying out its responsibility, the Commission must answer complaints, make investigations, and conducts both formal and informal hearings.

The Commission is required, by law, to meet at its office on the first Tuesday of each month, with the provision that not more than two meetings can be pretermitted in any one year. The Commission is to have such other meetings at such other times and places that it deems necessary to conduct the business of the people before this Commission.

During the 1990 regular Legislative session, S.B. No. 2679 was passed and mandated a reorganization of the Public Utilities Staff. The Public Utilities Staff, as formerly created in Section 77-3-8 Mississippi Code of 1972, was abolished from and after August 31, 1990. Section 77-2-1 of this Act established a Public Utilities Staff completely separate and independent from the Public Service Commission and its staff. The primary functions of the newly created Public Utilities Staff are investigative and advisory in nature. The first Executive Director of the Public Utilities Staff was appointed by the Governor for a six-year term in July, 1990, and confirmed by the 1991 Senate. All personnel were competitively appointed by the Executive Director.

During the 2004 regular Legislative session, House Bill 1279 mandated the transfer of all Public Service Commission employees, equipment, inventory and resources, employed and used to enforce the Motor Carrier Regulatory Law of 1938, to the Mississippi Department of Transportation effective July 1, 2004.

The Legislature passed S.B. No. 2445 authorizing the Commission to enforce the Mississippi Telephone Solicitation Act beginning July 1, 2003. During our first year of enforcement, 211,189 Mississippi consumers requested to have their telephone number placed on our "No Call" list and 114 telemarketers registered and posted a bond with the Commission. The Commission received 1,826 consumer complaints resulting in seven (7) formal complaints and one (1) informal complaint being filed against telemarketers for violating the Mississippi Telephone Solicitation Act. During the first year of enforcement, the Commission assessed over \$188,000 in fines and penalties.

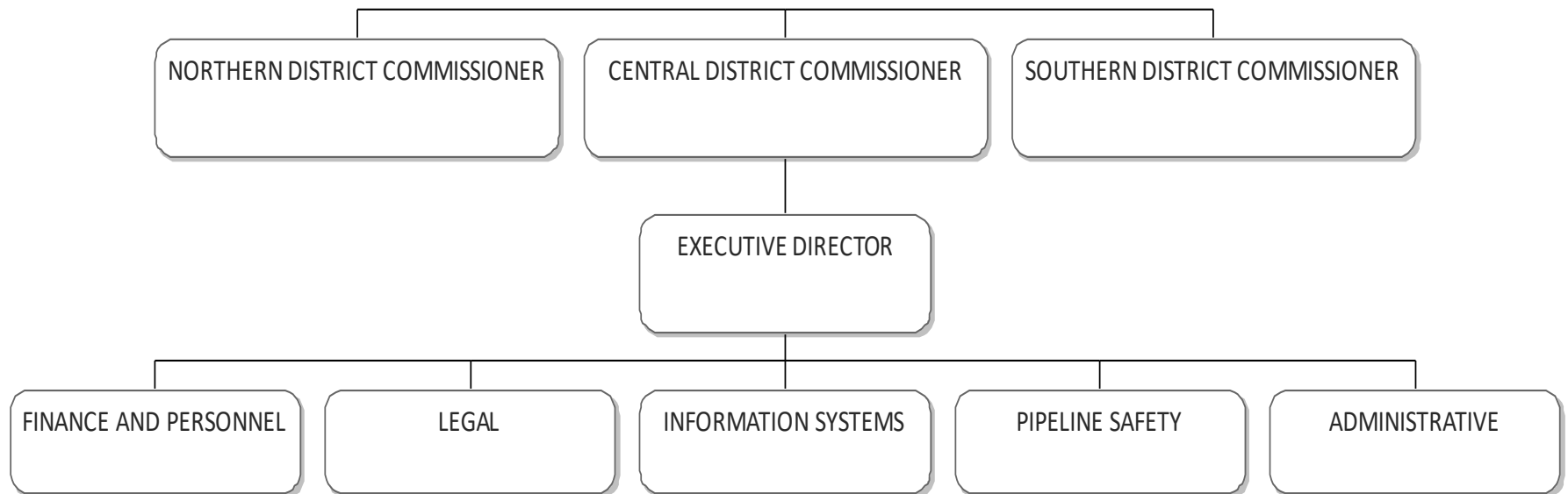
During fiscal year 2019, the Commission registered 139 telemarketers. There are a total of 1,692,661 Mississippi consumers on our "No Call" list. Also during this reporting period, the Commission received 73,602 complaints against telemarketers for violating the Mississippi Telephone Solicitation Act. The Commission issued a total of 8 complaints against telemarketers and assessed \$7,500.00 in fines and penalties. This Legislation has greatly reduced the number of unsolicited telemarketing calls for residential consumers.

The following Organizational Chart depicts the Commissioners and their staff for the 2019 fiscal year.



MISSISSIPPI PUBLIC SERVICE COMMISSION

SFY 2019



MISSISSIPPI PUBLIC SERVICE COMMISSIONERS

1884 - 2019

John M. Stone	1884 - 1886
W. B. Augustus	1884 - 1886
William McWillie	1884 - 1886
J. F. Sessions	1886 - 1896
J. C. Kyle	1886 - 1890
Walter McLaurin	1890 - 1896
J. H. Askew	1890 - 1896
M. M. Evans	1896 - 1900
J. J. Evans	1896 - 1900
John D. McInnis	1896 - 1904
A. Q. May	1900 - 1904
J. C. Kincannon	1900 - 1908
R. L. Bradley	1904 - 1908
S. D. McNair	1904 - 1908
W. R. Scott	1908 - 1912
J. A. Webb	1908 - 1912
F. M. Lee	1908 - 1912
George R. Edwards	1912 - 1924
F. M. Sheppard	1912 - 1919
W. B. Wilson	1912 - 1924
Edwin Langworthy	1919 - 1919
C. M. "Red" Morgan	1920 - 1924
	1927 - 1935
	1940 - 1948
Bryce Alexander	1924 - 1931
Dean Holmes	1924 - 1927
W. F. Lagrone	1924 - 1931
W. R. Scott	1931 - 1931
John L. Smith	1931 - 1931
Carl C. White	1932 - 1935
Dillard W. Brown	1932 - 1940
Homer H. Casteel	1936 - 1952
Gillis Cato	1936 - 1940
Omer J. Bullen	1940 - 1948
Alton Massey	1952 - 1956
I. S. Sanford	1952 - 1956
Howard H. Little	1948 - 1956
Norman A. Johnson, Jr.	1956 - 1983
W. E. "Bucky" Moore	1956 - 1971
Rubel L. Phillips	1956 - 1958
Thomas Hal Phillips	1959 - 1964
D. W. Snyder	1964 - 1989
John L. Dale	1972 - 1979
Lynn Havens	1980 - 1988

PUBLIC SERVICE COMMISSIONERS (Continued)

Nielsen H. Cochran	1984 - 2007
George T. Watson	1988 - 1992
Dorlos "Bo" Robinson	1990 - 2007
Sidney A. Barnett	1992 - 1992
Curt Hebert, Jr.	1992 - 1997
George Byars	1997 - 1999
Michael Callahan	2000 - 2005
Leonard Bentz	2006 - 2013
Lynn Posey	2009 - 2015
Brandon Presley	2009 - Present
R. Stephen Renfroe	2013 – 2015
Cecil Brown	2016- Present
Samuel F. Britton	2016- Present

PARTICIPATION IN UTILITY ASSOCIATIONS

The Mississippi Public Service Commission has participated in the activities of the National Association of Regulatory Utility Commissioners for a number of years. This Association is composed of utility regulatory bodies of fifty (50) states, the District of Columbia, Puerto Rico and the Interstate Commerce Commission, Federal Energy Regulatory Commission, Federal Communications Commission, Securities and Exchange Commission, Civil Aeronautics Board, Nuclear Regulatory Commission, and the National Telecommunications and Information Administration.

The objectives of the Association are the promotion of uniformity of utility regulation, coordination of action by the Commissions in the protection of the public interest in the respective state, fostering of cooperation between state and federal bodies and to strengthen regulation generally.

The Commission and members of the Commission's staff, for years, have actively participated in various standing and special committees of the national association. Commissioner Brandon Presley is the current President of the association, having begun his term in November of 2019.

The Mississippi Commission is also a member of the Southeastern Association of Regulatory Utility Commissioners composed of the 11 Southeastern States. Mississippi Commissioners have served as Presidents of the Association and members of the Commission staff serve on various committees.

The National Association and the Southeastern Association actively participate in congressional and committee hearings representing, particularly, the interest of the states and Commissions in matters of interest to the Associations. Both National and Southeastern Associations appear in rate proceedings and subsequently in court litigation on various cases in which the Commissions are interested.

PUBLIC SERVICE COMMISSIONERS

BRANDON PRESLEY

Brandon Presley was elected Public Service Commissioner for the Northern District of Mississippi in 2007 and was re-elected in 2011, 2015 and 2019. Elected to the Public Service Commission at age 30, he was the youngest Commissioner ever elected in Mississippi. Prior to his election to the Public Service Commission, he served as Mayor of Nettleton from 2001 to 2007, having been elected at the age of 23, making him one of the youngest mayors in Mississippi history.

Commissioner Presley currently serves as Chairman for the Mississippi Public Service Commission. Commissioner Presley was elected in November 2019 to serve as the President of the National Association of Regulatory Utility Commissioners (NARUC). He has also served as President of the Southeastern Association of Regulatory Utility Commissioners, which is composed of Public Service Commissioners from the eleven (11) Southern States and Puerto Rico. He is a member of the board of directors of NARUC and serves on multiple NARUC boards and committees. He is co-vice chair of the Committee on Gas, is a member the Consumer Affairs Committee and the International Relations Committee. He is a former member of the board of directors of the National Regulatory Research Institute (NNRI). Commissioner Presley currently serves on the advisory committee for the New Mexico's State University Center for Public Utilities and also serves on the advisory committee for Midcontinent Independent System Operator (MISO). He is a graduate of Harvard University's Kennedy School program for State and Local Government Executives.

Commissioner Presley, 42, is a lifelong resident of Nettleton, where he is a member of the Enon Primitive Baptist Church. He is past-President and current member of the Nettleton Lions Club and is a member of the Nettleton Civitan Club.

CECIL BROWN

In January 2016, Cecil Brown began his tenure on the Mississippi Public Service Commission representing the Central District and serves as the Commission's Vice Chairman.

Commissioner Brown was born in Meridian, Mississippi. He is a graduate of Meridian High School; the University of Mississippi, where he studied English and mathematics; and the University of Texas, where he received his Master in Professional Accounting degree.

Commissioner Brown has dedicated most of his career to public service. He has served as State Fiscal Officer, Executive Director of the Mississippi Department of Finance and Administration, and Chief of Staff to Governor Ray Mabus. From 2000-2016, he served in the Mississippi House of Representatives and was Chairman of the House Education Committee and a member of the Joint Legislative Budget Committee.

His wife, Nancy, is a retired public school teacher. They have four children and six grandchildren. Commissioner Brown and Nancy are residents of Jackson.

SAMUEL F. BRITTON

Commissioner Samuel F. Britton was elected as the Southern District Public Service Commissioner in November of 2015.

Prior to receiving his Certified Public Accountant certificate, Commissioner Britton received degrees from Jones County Junior College and the University of Southern Mississippi. In addition to his service as Mississippi Public Service Commissioner, he has also held positions in the Office of the State Auditor and Mississippi State Tax Commission. In 2014, he was recognized as a member of the Mississippi Business Journal's Leaders in Finance.

Commissioner Britton also holds certifications in numerous areas including Accredited in Business Valuation, Certified Valuation Analyst, Certification in Financial Forensics, Personal Financial Specialist, Chartered Global Management Accountancy, and Charter Mergers & Acquisition.

Commissioner Britton is a member of the University of Southern Mississippi's Business Advisory Council, the National Association of Certified Valuators and Analysts, the Mississippi Economic Council, the American Institute of Certified Public Accountants, the Mississippi Society of Certified Public Accountants, and the Southeast Chapter of the Mississippi Society of Certified Public Accountants. He also serves his alma maters as an active member of both the University of Southern Mississippi Alumni Association and the Jones County Junior College Alumni Association.

During his time as a Public Service Commissioner, Commissioner Britton has been appointed to multiple national utility committees by the National Association of Regulatory Utility Commissioners (NARUC) including the Investment Committee, Committee on Electricity as well as the Subcommittee on Nuclear Issues-Waste Disposal.

PUBLIC SERVICE COMMISSION

EXECUTIVE SECRETARY

KATHERINE COLLIER

The Executive Secretary is the single point of contact for all business transacted before the Public Service Commission.

Collier joined the PSC as Senior Attorney in October, 2009 and has worked on several top issues before the regulatory body, including spearheading the Commission's groundbreaking efforts to lower customers' bills and reduce waste through energy efficiency, which gained national attention.

Collier, a native of Scooba, MS, holds a Bachelor of Arts from Mississippi State University and a Juris Doctorate from the University of Mississippi School of Law. Prior to joining the Public Service Commission, Collier was a Senior Attorney for the Mississippi Department of Human Services, where she supervised legal operations for the Division of Child Support Enforcement.

GENERAL COUNSEL

FRANK FARMER

The General Counsel heads the legal division of the Public Service Commission and assists and advises in all matters affecting the powers and duties of the PSC. Among other things, the General Counsel offers legal and policy advice, conducts investigations, serves as a hearing examiner upon appointment, and oversees litigation involving the PSC in both state and federal forums. Farmer joined the PSC in July 2017.

Farmer, a native of Hattiesburg, MS, holds a Bachelor of Arts from Rhodes College and a Juris Doctorate from Mississippi College School of Law. Farmer has practiced law for 18 years and, immediately prior to joining the PSC, served as the Special Assistant Attorney General assigned to represent the PSC in Do-Not-Call, and other civil litigation matters.

COMMISSION STAFF

OFFICE OF THE EXECUTIVE SECRETARY

The Office of the Executive Secretary issues all notices, citations, subpoenas and approves orders and documents; serving same on interested parties of record. This office has the duty of assisting the Commission at all formal hearings and to record the minutes of official acts and orders of the Commission.

FINANCE AND PERSONNEL

This department is responsible for coordinating and directing the various fiscal programs and for developing and formulating major fiscal policies for the Commission. The fiscal programs include the accounting operations required by payrolls and related payroll functions (such as insurance, credit union, and retirement), accounts payable, budget preparation and control, and expense accounts.

This Commission operates from general funds appropriated by the Mississippi legislature.

The Accounting and Personnel Department maintains a continuous review and control of all receipts and disbursements related to the above-mentioned general funds.

In addition to the accounting activities, this department coordinates all personnel functions and performs as liaison between the Commission and the State Personnel Board in maintaining the proper employee personnel files and related personnel activities.

LEGAL

This department is assigned the duty of assisting and advising the Commission in all matters affecting its powers and duties and to perform such duties and services in connection therewith as the Commission may require. In addition to advising the Commission on matters pending before the Commission, this department manages litigation on behalf of the Commission in all local, state and federal courts as well as the Federal Energy Regulatory Commission.

INFORMATION SYSTEMS DEPARTMENT

The Information Systems Department of the Commission provides the information technology support needed for the Commission and Mississippi Public Utilities Staff to carry out their respective duties and responsibilities. The IS Department is part of the Commission Staff as set forth in Miss. Code Ann. § 77-3-8, and it provides support to the Public Utilities Staff at no cost, as required by Miss. Code Ann. § 77-2-1.

The PSC network consists of four networks, the main one in Jackson and three small office networks located in Nettleton, Biloxi and Hattiesburg. Servers and other centralized devices are located in the upper basement area of the Woolfolk Building in Jackson. Most network users work on either the 2nd or 3rd floors of the Woolfolk Building in Jackson. Wireless networks have been established in all PSC offices, and comply with standards mandated in ITS' State of Mississippi Enterprise Security Policy. Secure remote access to PSC network resources is provided to Commission and Public Utilities Staff employees.

Most of the hardware is standardized on Hewlett-Packard equipment. The basic applications are Microsoft Office, CTS (a custom database application that tracks court cases and customer complaints), and No Call (a custom database application that tracks telephone solicitor complaints, telemarketer registrations, and consumers on the No Call list). The department uses enterprise client management software for help desk, remote control, cloning, and pushing software updates.

A document imaging system provides instant access to all case documents from 1956 through the present. These documents are also accessible from the Internet at www.psc.ms.gov (click on Case Files). A modern GIS system tracks the certificated area boundaries of public utilities. Certificated areas may be viewed online, and certificated area spatial data is available to the public for download.

The PSC website is maintained to keep constituents up to date on all Commission and Staff proceedings. The public is able to file Utility and NoCall complaints directly through the website. They may also submit surveys dealing with their availability of natural gas and high speed Internet as well as wireless network coverage.

The Information Systems Department implements new systems and develops new applications upon request from the Commission.

UTILITY INVESTIGATION

It is the responsibility of this office to monitor the quality and adequacy of service provided by the jurisdictional utilities including the application of approved rates and charges.

This office is active in the investigation of consumer complaints of all areas of operation. The office also monitors utility operations from a compliance standpoint to ensure that utilities are operating within the provisions of the Rules and Regulations Governing Public Utility Service adopted by the Commission, pursuant to the Public Utilities Act.

During fiscal year 2019 the Commission received 4,509 consumer complaints against utility companies. During this annual report period, the department was active in the investigation and handling 112,147 different matters, which pertained to utility rate and service complaints. Most of these inquiries, both logged and not logged, have been settled informally to the satisfaction of the complainant.

The following is a tabulation of type of utility complaints and inquiries received:

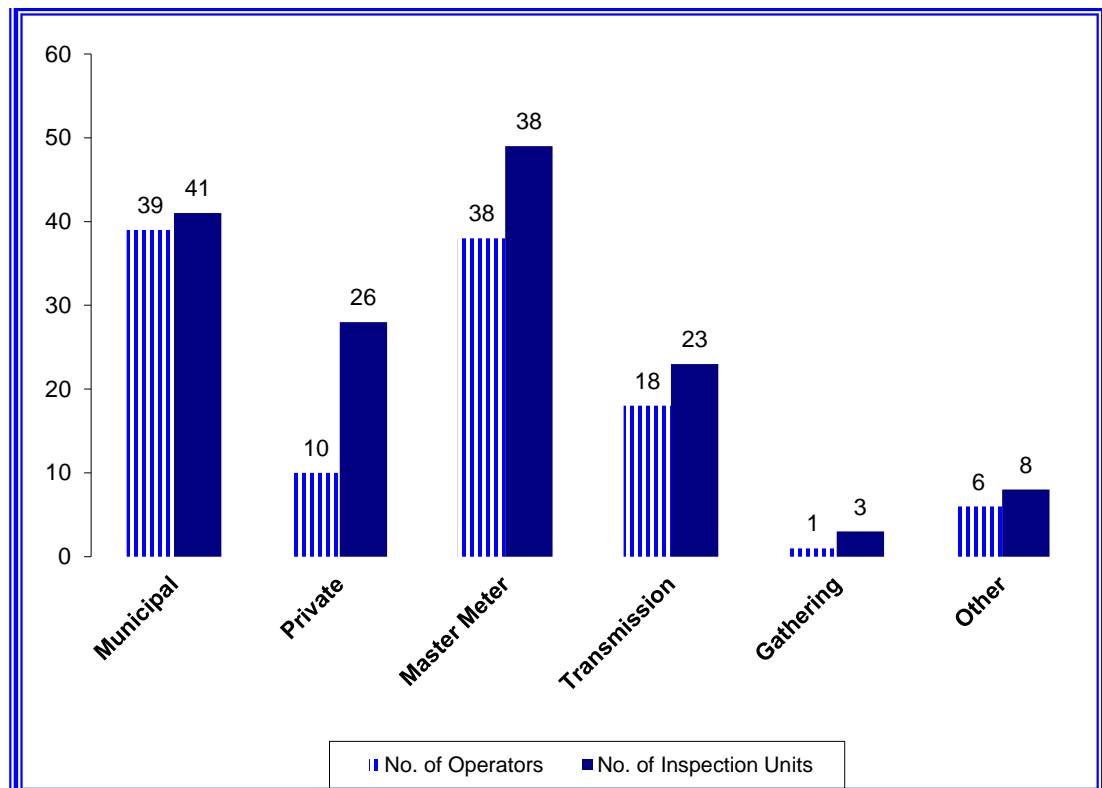
Electric	2265
Gas	209
Water	417
Sewer	30
Telephone:	
Consumer Complaints	1588
No Call Complaints	107,435
Miscellaneous Other	203
TOTAL	<hr/> 112,147

PIPELINE SAFETY DIVISION

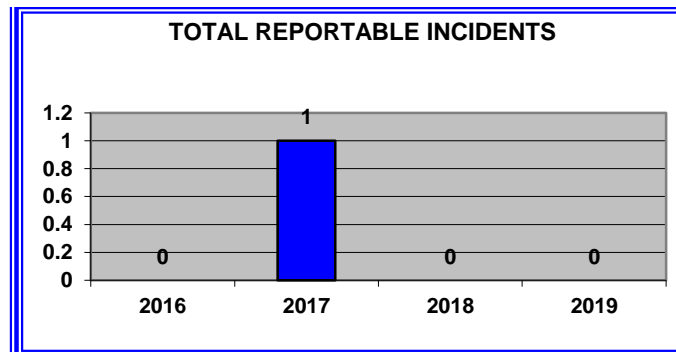
The Pipeline Safety Division conducts and carries out safety inspections (i.e. operation, maintenance, emergency procedures, operator qualification, construction, integrity management, incident investigations and drug and alcohol) involved in the regulation of intrastate natural gas pipeline systems, resulting in reduced risk associated with the transportation of natural gas by pipeline.

The Pipeline Safety Division's goal is to protect the public and environment from the accidental release of natural gas with a technologically advanced compliance program that promotes educational standards for the industry and contributes to the health and security of Mississippi. The compliance program will insure protection of the public by enforcing the rules and regulations of the Minimum Federal Pipeline Safety Regulations adopted by the U. S. Department of Transportation Pipeline and Hazardous Materials Safety Administration pursuant to the Natural Gas Pipeline Safety Act of 1968.

Number of Natural Gas Operators **and** **Number of Inspection Units** **As of 06/30/19**



Number of Inspections Performed 7/1/2018 thru 6/30/2019	
<i>Inspections</i>	2018 - 2019
Standard	767
On-Site/Operator Qualification	94
Follow-up	83.5
Construction	271.5
Reportable Incident	0
Other	106
TOTAL	1322



- **Standard:** An onsite examination and comprehensive review of the natural gas operators programs and records including but not limited to review of operations & maintenance procedures, emergency plan, damage prevention program and work in progress.
- **On-Site/Operator Qualification:** Field verification and operational functions of the gas operator's district regulator stations, emergency valves, cathodic protection, odorization, material usage in construction of mains and services lines and qualification of the person performing the work.
- **Construction:** Monitor the design, testing and field construction activities of new, relocation, replacement or extension of gas service lines and mains for all intrastate pipelines regulated by the Pipeline Safety Division.
- **Follow-Up:** Review operator's compliance action to correct a previously cited violation of the Minimum Federal Pipeline Safety Standards.
- **Reportable Incident:** This inspection is performed when an operator notifies the Pipeline Safety Division of an incident, which has occurred on the system where death, personal injury requiring hospitalization, or property damage of \$50,000 or more is involved.

- **Other:** Integrity Management, Public Awareness, Drug and Alcohol, Damage Prevention, Damage Investigation, Leak Reports and Complaints.

The violations cited are recorded and filed on an ongoing basis. Each operator receives a notice of the violation and is given 30 business days to respond with an action plan to correct any deficiencies that may have warranted a citation. The department performed 1,322 inspections in FY 2019 resulting in 279 violations.

In conjunction with the Mississippi Natural Gas Association and the Pipeline Safety Division, the operators within the State of Mississippi were provided with the opportunity to attend seven training courses, which will aid in the qualification of operator personnel concerning the Minimum Federal Pipeline Safety Regulations, Pipeline and Hazardous Material Safety Administration, Code of Federal Regulations Title 49, Part 190 – 199.

**CLASSIFICATION OF UTILITIES HOLDING CERTIFICATES OF
PUBLIC CONVENIENCE AND NECESSITY**

	<u>Company</u>	<u>Association</u>	<u>Municipal</u>	<u>District</u>
Electric	6	28	15	0
Water	34	492	138	43
Sewer	111	42	38	39
Gas				
Distribution	8	0	35	5
Intrastate Pipeline	2	0	0	0
Communication				
Local Exchange Companies	19	0	0	0
Interexchange Carriers	11	0	0	0
Resellers	142	0	0	0
Institutional Service Providers	15	0	0	0
Alternate Operator Service Providers	3	0	0	0
Competitive Local Exchange Carriers	<u>96</u>	<u>0</u>	<u>0</u>	<u>0</u>
Totals by Category	447	562	226	87
GRAND TOTAL	1322			

ACTION OF THE COMMISSION

All formal actions of the Commission are required to be recorded with docket numbers assigned to each case prior to the initiation of any formal proceeding. The staff of the Commission must examine each application, petition or complaint to determine if such comes under the jurisdiction of the Commission and meets with statutory requirements so as to present clearly the merits of the matter involved.

Open meetings are held each first Tuesday of the month, as provided by statute; and action is taken on docketed cases, with full hearings accorded all parties having interest in the matters involved, as needed.

Many other matters of interest to the public and the utilities are handled and adjusted informally through correspondence and personal interviews with Commissioners and staff. The Commission finds that through this method of handling matters informally, substantial benefits are secured and amicable relations between the public and the utilities are promoted.

The listing in detail of all of the formal cases before the Commission is omitted in order to avoid heavy printing expense. However, every case before the Commission is fully recorded and such record is open for public inspection by any party desiring information relating to any matters before the Commission.

During FY 2019, the Commission and staff took action on 78 applications. Appearing most frequently before the Commission were water and telecommunication cases concerning applications for Certificate of Public Convenience and Necessity for facilities and notice filings involving rate matters.

The following is a list totaling and categorizing all formal action taken by the Commission during the 2019 fiscal year:

UTILITY DOCKET**JULY 1, 2018 - JUNE 30, 2019**

ORDER	ELECTRIC	GAS	SEWER	TELEPHONE	WATER
APPROVING RATES/ORDERS APPROVING NOTICE	20	15	3	70	2
SUSPENSION	11	3	11	0	18
MISCELLANEOUS	10	14	4	41	21
GRANTING CERTIFICATE	10	5	3	4	5
CANCELLING CERTIFICATE	0	0	2	22	1
WITHDRAWING	0	1	4	0	1
SALE & TRANSFER	0	0	4	0	1
APPROVING STIPULATIONS	2	3	0	0	0
UTILITY REFUNDS GRANTED	0	0	0	0	0
COMMISSION'S OWN ORDER	2	7	8	0	23
ORDERS RETIRING TO FILE	0	0	1	2	0
TOTALS	55	48	40	139	72

APPEAL RECORDS FROM MPSC JULY 1, 2018 TO JUNE 30, 2019

Of the 238 cases coming before the Commission in the period from July 1, 2018 to June 30, 2019, no final orders of the Commission were appealed to a higher court.

COMBINED STATEMENT OF RECEIPTS AND DISBURSEMENTS
JULY 1, 2018– JUNE 30, 2019
REGULATORY FUND 2811

DISBURSEMENTS:

Salaries & Fringe Benefits	\$3,850,005.00
Travel	\$242,126.00
Contractual Services	\$423,287.00
Commodities	\$100,437.00
Capital Outlay Equipment	\$135,024.00
Subsidies, Loans, Grants	<u>0</u>
TOTAL OPERATING EXPENSES	\$4,750,879.00
Transfers	<u>0</u>
TOTAL DISBURSEMENTS	\$4,750,879.00

RECEIPTS:

GENERAL FUND APPROPRIATION	\$4,389,907.00
Miscellaneous Federal Grants	\$487,831.00
Miscellaneous Receipts	\$0.00
TOTAL RECEIPTS:	\$4,877,738.00

**OUT OF STATE TRAVEL
FISCAL YEAR 2019**

<u>Employee's Name</u>	<u>Destination</u>	<u>Purpose</u>	<u>Cost</u>
Joyce Beal	New Orleans LA	LGA Conference	\$ 651.00
	Oklahoma City OK	PHMSA	\$1,471.00
Megan Bennett	Little Rock AR	No Call Meeting	\$ 279.00
Ilicia Boaler	Orange Beach AL	811 Summit	\$ 198.00
Cecil Brown	Orlando FL	NARUC	1,841.00
	Little Rock AR	Utility Summit	\$ 216.20
	Gulf Shores AL	SEARUC	\$ 986.00
Ryan Brown	Scottsdale AZ	NARUC	1,261.00
	Portland OR	Shades of Green	1,687.00
	Washington DC	NARUC	1,973.00
		Commission	
	Little Rock AR	Meeting	\$ 381.00
David Carr	Santa Fe NM	Rate School	\$2,050.00
Lauren Cobb	Indianapolis IN	NARUC	\$ 623.00
Katherine Collier	Orlando FL	NARUC	\$2,079.00
	Gulf Shores AL	SEARUC	\$ 955.00
Rickey Cotton	Orange Beach AL	811 Summit	\$ 198.00
	New Orleans LA	LGA Conference	\$ 821.00
		PHMSA	
	Santa Fe NM	Conference	\$1,802.00
		PHMSA	
	Indianapolis IN	Conference	\$1,563.00
	Carolina Beach, NC	NPSR	\$1,546.00
Laura Dixon	Nashville, TN	NRCA	\$1,894.00
Frank Farmer	Scottsdale AZ	NARUC	\$2,050.00
	Washington DC	FCC Meeting	\$ 805.00
	Orlando FL	NARUC	\$2,280.00
	Austin TX	OMS	\$ 564.00
	Washington DC	NARUC	\$1,368.00
	New Orleans LA	ERSC	\$ 839.00
	Santa Fe NM	Rate School	\$1,934.00
Jade Ferguson	College Station TX	Energy Summit	\$1,440.00
		Public Relations	
Daniel Forde	New Orleans LA	Meeting	\$ 786.00
	Gulf Shores AL	SEARUC	\$1,193.00
Kaleb Gibson	Orange Beach AL	811 Summit	\$ 198.00
		PHMSA	
	Santa Fe NM	Conference	\$1,802.00
	Franklin TN	Atmos Inspection	\$ 708.90
	Oklahoma City OK	PHMSA	\$ 670.00
Ross Hammons	Scottsdale AZ	NARUC	\$2,015.00

	Washington DC	NARUC	\$1,605.00
	Gulf Shores AL	SEARUC	\$1,523.00
Marvin Lewis	Orange Beach AL	811 Summit	\$ 198.00
	Oklahoma City OK	PHMSA	\$3,197.00
	Oklahoma City OK	PHMSA	\$1,660.00
	Oklahoma City OK	PHMSA	\$1,896.00
	Oklahoma City OK	PHMSA	\$ 950.00
Joe Porter	Oklahoma City OK	PHMSA	\$1,604.00
Brandon Presley	Indianapolis IN	MISO	\$ 744.00
	Washington DC	FCC Meeting	\$ 797.00
	St Paul MN	MISO	\$1,135.00
	Orlando FL	NARUC	\$1,389.00
	Murfreesboro TN	Solar Conference	\$ 385.00
	Washington DC	NARUC	\$ 746.00
	New Orleans LA	MISO	\$ 871.00
		MGV33	
	New Orleans LA	Conference	\$ 299.00
	Santa Fe NM	Current Issues	\$1,628.00
	Little Rock AR	No Call Meeting	\$ 489.00
	Gulf Shores AL	SEARUC	\$1,189.00
	Boston, MA	Harvard	\$1,678.00
	Indianapolis IN	NARUC	\$ 623.00
Jody Ray	Orlando FL	NARUC	\$2,082.00
	Gulf Shores AL	SEARUC	\$1,246.00
	Indianapolis IN	NARUC	\$ 460.00
James Snyder	Montgomery AL	PHMSA	\$ 660.00
Jimmy Taylor	Scottsdale AZ	NARUC	\$1,670.00
	Little Rock AR	No Call Meeting	\$ 179.00
Stephanie Taylor	Nashville, TN	Carbon Capture	\$1,311.00
		NRCA	\$1,944.00
Brandon Walters	Orlando FL	NARUC	\$1,203.00
	Murfreesboro TN	Solar Conference	\$ 110.00
	Gulf Shores AL	SEARUC	\$1,014.00
John Thompson	Orange Beach AL	811 Summit	\$ 700.00
	Franklin TN	Atmos Inspection	\$ 764.00
	Oklahoma City OK	PHMSA	\$ 594.00
Alex Washington	Scottsdale AZ	NARUC	\$1,326.00
	Portland OR	Shades of Green	\$1,541.00
		SEEA	
	Atlanta GA	Conference	\$1,558.00
	Orlando FL	NARUC	\$1,431.00
	New Orleans LA	MISO	\$1,008.00
	Washington DC	NARUC	\$2,324.00
	Santa Fe NM	CPU Conference	\$2,242.00
	Indianapolis IN	AABE	\$ 650.00

	New Orleans LA	MISO	\$1,541.00
	Little Rock AR	Utility Summit	\$ 405.00
	Gulf Shores AL	SEARUC	\$2,117.00
		NUDC	
	Philadelphia PA	Conference	\$1,233.00
Neill Wood	Orange Beach AL	811 Summit	\$ 975.00
	GRAND TOTAL		\$ 100,022.10