



CHAIRMAN DANE MAXWELL
MISSISSIPPI PUBLIC SERVICE COMMISSION
SOUTHERN DISTRICT

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PSC Order to Temporarily Suspend Utility Disconnections Includes Municipalities

Restriction is in place for 60 days; does NOT eliminate the requirement that utility customers continue to pay bills

(Jackson, MS) – The Mississippi Public Service Commission, with guidance from Attorney General Lynn Fitch, does include ALL water, sewer, natural gas and electricity providers to our previous order of temporarily suspending disconnection for 60 days. This includes municipal services that are not normally regulated by the PSC.

This is a temporary suspension of disconnection to further our efforts to protect public health and welfare during the COVID-19 outbreak. Utility customers should continue to pay outstanding bills and pay for services provided during the 60 days.

“The PSC will continue putting the welfare of Mississippi residents a top priority during this time,” Chairman Dane Maxwell said. “We will continue to work closely with all of our agencies and regulated companies to prevent any additional hardships to customers.”

In the Declaration of Emergency by Governor Tate Reeves earlier this week, direction was given to examine any statutes, rules or regulations that may be temporarily suspended or modified if those regulations would hinder or delay action necessary to cope with the virus outbreak.

The PSC will continue to monitor the situation and will enforce protocols that ensure all Mississippians have access to essential utility services during the spread of COVID-19.

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