

## **CHAIRMAN DANE MAXWELL**

MISSISSIPPI PUBLIC SERVICE COMMISSION SOUTHERN DISTRICT

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June 9, 2020

Chairman Dane Maxwell Encourages Participation in Mississippi "Zap the Gap" Program
Residents of South Mississippi can report areas where they experience gaps in service to help future expansion
efforts

(Jackson, MS) – Southern District Commissioner Dane Maxwell of the Mississippi Public Service Commission is implementing a program for the first time in South Mississippi called "Zap the Gap." This program allows residents to report areas where they lack cell phone coverage, high-speed internet service, or natural gas service.

"Reliable cell phone and internet services has become so important to the lives of many Mississippians, especially to those in rural areas," Chairman Maxwell said, "This program is designed to get direct feedback from the people who are actually impacted by these gaps, so that we can help service providers identify problem areas."

If you live in an area of South Mississippi that has poor cell phone coverage, lacks high-speed internet service or natural gas — Maxwell and the Public Service Commission want to hear from you. The Southern District staff will collect information from the consumer survey available on the MSPSC website here: <a href="https://www.psc.ms.gov/south/ztg">https://www.psc.ms.gov/south/ztg</a>, or call 228-374-2160 for assistance.

The information provided in the surveys will assist the MSPSC in the goal of bringing affordable broadband internet access, dependable wireless coverage and natural gas service to everyone in the state of Mississippi.

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