

Mississippi Public Service Commission

THE COMMISSION'S

ISSUE #1

We, the Mississippi Public Service Commissioners, are excited to introduce our first joint newsletter! This monthly publication will keep you informed about our efforts to regulate and improve the state's utility services, promote safety, and protect consumers. Our goal is to enhance transparency, communication, and collaboration with the public. Thank you for your interest in our work. We're committed to serving Mississippi's best interests!



Working For You!



Commissioner Chris Brown Chairman **Northern District**

> De'Keither A. Stamps Commissioner **Central District**

> > **Wayne Carr** Commissioner **Southern District**

UNDERSTANDING YOUR UTILITY BILL:

How the MPSC can help:

Power bills and gas bills can be complicated. IF YOU NEED HELP **DECIPHERING YOUR** BILLS. EMAIL US OR GIVE US A CALL.



northern.district@psc.ms.gov 1-800-356-6428

central.district@psc.ms.gov 1-800-356-6430

SOUTHERN DISTRICT southern.district@psc.ms.gov 1-800-356-6429

FORM

CLICK HERE FOR CUSTOMER COMPLAINT FORM

LEARN MORE ABOUT THE FUNCTIONS OF THE MISSISSIPPI PUBLIC SERVICE COMMISSION

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The Commission conducted their September **Open Meeting** last Thursday. Sept. 6. Two significant items approved include:



- · The Chemours Company FC, LLC, formerly DuPont, located in Harrison County, was forced to shut down one of its two production lines in 2022 due to a price spike in raw materials. Approximately 75 jobs were eliminated with the shutdown of the line. With its new special contract with Mississippi Power Company approved by the Commission, The Chemours Company will be able to reopen the closed production line and bring back the approximately 75 jobs that were eliminated.
- Additionally, the Commission voted to approve the recertification of Mississippi Eligible Telecom Carriers to continue to receive in the upcoming year 2025 federal high cost support for the provision of voice and broadband services to Mississippians throughout the state. In 2023, these companies received approximately \$156 million in high cost support and are expected to receive a like amount in the upcoming 2025 program

Upcoming at the MPSC Host COMMISSION Propane Summit

More information TBA SEPT

Mississippi Public Service **Commissioners Hosted** Solar Summit

WATCH NOW

The Commission's Solar Summit brought together experts and the public to address statewide concerns and issues impacting Mississippi ratepayers and consumers regarding solar power.

A special thanks to our presenters: Allison Little with Mississippi Power, Agriculture Commissioner Andy Gipson (pictured below), Dr. Brent Bennett with the Texas Public Policy Foundation, Stephanie Lee with the State Board of Contractors, and Ying Ayliffe with TVA.



Protect Yourself from Scams

Commissioners Warn Residents of Scam Caller Targeting Citizens Impersonating a Public **Service Commission Employee**







NORTHERN



Commissioner Chris Brown Chairman

Dear Northern Mississippi Residents.

Since being elected to serve you as your Public Service Commissioner, my team and I have been hard at work both creating and recognizing opportunities to effectively represent the ratepayers of the Northern District. We have made great headway in our mission to serve, and I want to provide an update on recent achievements which reflect our ongoing commitment to serving our district and addressing the concerns of the ratepavers.

In an effort focused on enhancing the safety of our students, my fellow Commissioners and I passed a Resolution encouraging the testing of existing natural gas piping systems in our school facilities. Ensuring the safety of our children and educators is a top priority, and this measure is a step toward promoting best-practices and preventing potential hazards. Through rigorous safety checks, we aim to provide peace of mind to parents and staff alike, knowing that our schools are operating under the highest safety standards.

Related to this, I would also like to highlight a notable achievement. On July 30, I had the pleasure of visiting New Albany Light, Gas, and Water (NALGW), for a tour of their facilities. Following a discussion of our intention to prioritize natural gas utility safety in schools and before our formal resolution was passed, NALGW General Manager Bill Mattox notified me that they were scheduled to complete inspections of in school facilities, demonstrating their commitment to safety. As a token of our appreciation, the Northern District Public Service Commission presented NALGW with a proclamation commending their proactive approach and commitment to best-practices aimed at protecting our students.

In other exciting news, following on the heels of a successful Water Summit which presented our team the opportunity to find real solutions with several local water issues within the Northern District, I was excited to join my fellow Commissioners as we convened for a Solar Summit at the Historic Woolfolk Building in Jackson. The Solar Summit brought together experts, industry leaders, and members of the public to discuss and address statewide solar concerns, providing a platform for robust discussions on the future of solar energy in Mississippi. We learned that we must continue to be vigilant in asking important questions that impact the people of our state, receiving valuable feedback and insights from participants which will help guide future policies in this sector.

These recent activities are part of our broader efforts to enhance public safety, improve utility services, and promote energy which is viable, reliable, and affordable, and your feedback and involvement are crucial in addressing the needs and concerns of our district. If you have any questions or would like to share your thoughts, please do not hesitate to reach out to our office.

Thank you for the opportunity to serve.

Sincerely.

Commissioner Chris Brown. Chairman

Resolution presented to Bill Mattox and Chris Camp of New Albany Light, Gas & Water recognizing their exceptional work in completing inspections across all the schools they serve August 14

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Mississippi Public Service Commission



Tippah County Republican Meeting August 15

Tour of New Albany Light. Gas & Water Tour of facilities





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Chris Brown Mississippi Public Service **Commissioner Northern District**

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Mississippi Public Service Commission

CENTRAL

Commissioner De'Keither A. Stamps

Dear Central Mississippi Residents.

Please allow me to take a moment to reflect on some things that have happened in recent weeks and share some of the important work we've accomplished together during this

Since taking office, my primary focus has been working to ensure that the utility services in our region are reliable, affordable, and sustainable. I have worked diligently to represent the interests of our community, advocating for policies that prioritize consumer protection, environmental stewardship, and economic growth.

As I travel, I have been fortunate enough to attend several County Board meetings, community meetings and national conferences. Sharing valuable information and learning more about the needs of our community. I even had the opportunity to speak at the 2024 Neshoba County Fair for the first time as your Public Service Commissioner. It was such a fantastic event filled with fun, food and community spirit.

Please know I am always here to listen to your concerns, answer your questions, and advocate on your behalf. My office is working hard to resolve complaints and ensure that your concerns are heard and addressed. Remember, there are several ways to reach us if you are experiencing service interruptions for electricity, or any other utility services here in the Central District.

To file a report online, click this---> https://www.psc.state.ms.us/ComplaintV2/. To reach us via phone, please call (601) 961-5477 or you can reach us via email at Central.District@psc.ms.gov.

I am very proud of the strides we have taken together. However, there is still much work to be done. I remain committed to serving you and ensuring that our community's needs are met with the highest level of integrity and transparency.

Thank you for placing your trust in me. It is an honor to serve as your Public Service Commissioner, and I look forward to continuing our work together.

Sincerely,

Commissioner De Keither A. Stamps



Appeared before the Warren County Board of Supervisors September 3

Joined Atmos Energy & We Will Go



\$21,000 donation from Atmos Energy for phase 2 of the We Will Go STEM Library





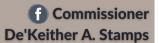
Appeared before the Kemper **County Board of Supervisors** August 19



Renewable **Energy Summit** in Hattiesburg July 19

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Mississippi Public Service Commission

SOUTHERN



Commissioner Wayne Carr

Dear Southern Mississippi Residents.

What an honor it has been to serve you for the past eight months! My time as Southern District Commissioner has been a rewarding experience, marked by attending community events, traveling to utility conferences near and far, getting to know Central District Commissioner De'Keither Stamps and Chairman Chris Brown, and - most importantly advocating for the utility rights and interests of South Mississippi citizens. It is my absolute privilege to work with the Mississippi Public Service Commission, and I am looking forward to the rest of my first year with the Commission.

As August comes to a close, there's a few district-specific matters that I'd like to bring to your attention:

- Board of Supervisors: On August 19, I had the privilege of attending the August Board Meeting of the Forrest County Board of Supervisors. I enjoyed meeting board members having the opportunity to speak at the meeting - thank you for having me!
- Program: This month, MPSC Southern District is leading a commission-wide initiative aimed at maintaining the safety of Mississippi residents. Details will be released at a statewide press conference in Jackson on September 20 and at a local press conference in Biloxi on September 23.
- rd of Supervisors: In continuing my visits to county boards, I will be attending the September Board Meetings of both the Lamar County and Jones County Board of Supervisors. I am excited to get to know these board members and share my appreciation for all that they do for their counties.

This past month, solar energy has been a focus of the MPSC. I had the great opportunity to join my fellow commissioners in leading the MPSC's Solar Summit held on August 15. We learned about the ins and outs of solar energy production from an excellent panel of speakers, and I highly encourage every one of you to view a live-recorded version of the summit, available on MPSC's website, to hear pertinent information about the impacts of solar energy in Mississippi. Following the summit, on August 18, I was featured on WLOX's "News This Week" television segment to provide insight into solar power in Mississippi.

Going into my ninth month as Southern District Commissioner, I feel extremely grateful for the opportunities that I have experienced thus far, and I am excited for all the future opportunities to continue serving the people of South Mississippi. Don't hesitate to contact my offices in Biloxi or Jackson - we are here for the people of Mississippi!

Sincerely,

Commissioner Wayne Carr



Forrest County **Board of Supervisors** Monthly Meeting August 19



Interview with Dave Elliott for WLOX's "News This Week" August 18

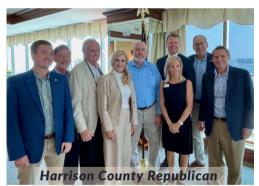
811 Day Event - August 9 Hosted by MS 811 & CenterPoint



orest Heights Boys & Girls Club



photo taken at Gulfport Public Works



Club Lunch - August 21

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Mississippi Public Service **Commissioner Wayne Carr**