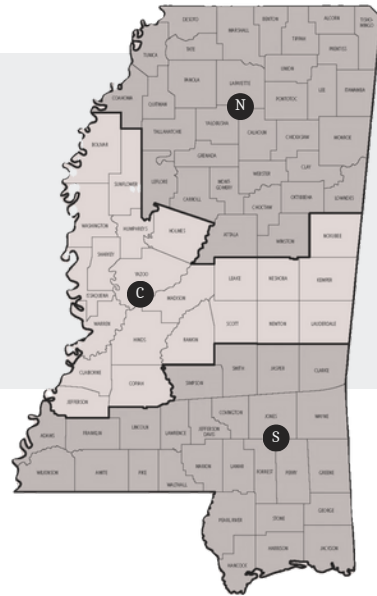




THE COMMISSION'S *Exchange*

MARCH 2025

ISSUE #7



Commissioner Chris Brown
Chairman
Northern District

De'Keither A. Stamps
Commissioner
Central District

Wayne Carr
Commissioner
Southern District

Your three Mississippi Public Service Commissioners attended a town hall meeting in Holly Springs organized by TVMO Community News to address concerns and issues that customers are facing with the Holly Springs Utility Department. The town hall meeting happened Friday, March 21 at the Marshall County Courtroom. Commissioners listened to customer experiences, received and provided information, and answered questions. Chairman Chris Brown, of the Northern District, was extremely grateful for the support from his fellow Commissioners, Central District Commissioner De'Keither Stamps and Southern District Commissioner Wayne Carr. Your Commissioners all share the unified commitment of ensuring that all Mississippians receive reliable and affordable utility services. This meeting served as an opportunity for them to hear directly from customers and work together to find solutions for those who are suffering.



Working For You!

UNDERSTANDING YOUR UTILITY BILL:

How the MPSC can help:

Power bills and gas bills can be complicated.

IF YOU NEED HELP
DECIPHERING YOUR
BILLS, EMAIL US OR GIVE
US A CALL.



Contact Us

NORTHERN DISTRICT
northern.district@psc.ms.gov
1-800-356-6428

CENTRAL DISTRICT
central.district@psc.ms.gov
1-800-356-6430

SOUTHERN DISTRICT
southern.district@psc.ms.gov
1-800-356-6429

FORM

[CLICK HERE FOR CUSTOMER COMPLAINT FORM](#)

LEARN MORE ABOUT THE FUNCTIONS OF
THE MISSISSIPPI PUBLIC SERVICE
COMMISSION

[click here!](#)

The Commission
conducted their March
Open Meeting Tuesday,
March 4, to consider
items on the [docket](#).



WATCH NOW



Fixing these leaks could
help homeowners save
approximately 10% on
their water bills.

Your
Commissioners
recently
[recognized](#)
Fix-A-Leak Week
in March!



Remember to Thank-A-Lineman
this April 18!

Upcoming at the
Commission

1
APRIL
Commission
Hearing Room

Commission's April Open
Meeting- [Link to Agenda](#)

Mississippi Energy Security Summit

MORE PHOTOS



Summit hosted by MS Development Authority's
Energy & Natural Resources Division at MEMA



MISSISSIPPI
PUBLIC SERVICE
COMMISSION

NORTHERN District



**Commissioner Chris Brown
Chairman**

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Dear Northern Mississippi Residents,

Since our last update, my office has been hard at work addressing issues affecting the ratepayers of the Northern District. While we have been engaged in a range of issues, including welcoming fellow Commissioners De'Keither Stamps and Wayne Carr to our district to participate in a community meeting on the Holly Springs Utility Department, we want to focus on a recap of a natural gas outage which affected Lee County.

Lee County Natural Gas Outage:

On March 12, Atmos Energy experienced a natural gas outage that impacted 17,460 customers in Lee County due to an incident on a main line. The PSC Pipeline Safety Division swiftly responded, investigating the situation and releasing the scene back to Atmos the following day. The day after the incident, Commissioner Brown participated in a press conference alongside Tupelo City Mayor Todd Jordan, city officials, and Atmos Vice President of Public Affairs Bobby Morgan. During the conference, the Commissioner provided an update on the PSC's response to the outage and efforts to provide updates to the public as the effects of the incident persisted.

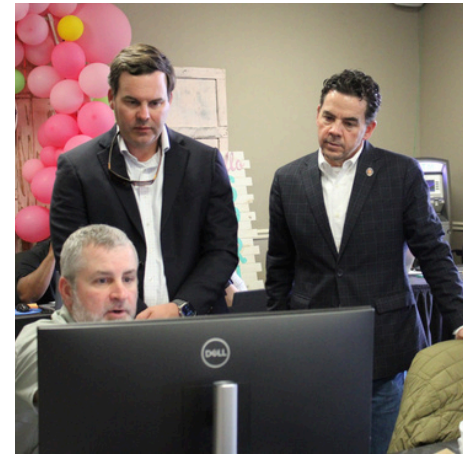
Following the press conference, Commissioner Brown visited the temporary command center set up by Atmos at the Tupelo Furniture Market. This center served as the operational hub for approximately 800 Atmos workers who were brought in from across the region to assist with the restoration efforts. Commissioner Brown was briefed on their progress, particularly on efforts to supply compressed natural gas to hospitals and care facilities, ensuring essential services remained operational for those in need. As our office made efforts to stay up-to-date on the outage, our team member and Communications Director Richard Stone accompanied Atmos crews in the field. He observed firsthand some of the challenges crews encountered while working to restore service.

As of now, service has been restored to the majority of affected customers. All impacted residents have been visited by Atmos crews, and those still without natural gas can contact 866-322-8667 to schedule an appointment for service restoration.

Our team appreciates the opportunity to serve and make a difference as we take Mississippi into the future.

Thank you for the opportunity to serve,

Commissioner Chris Brown, Chairman



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NORTHERN DISTRICT

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f Chris Brown Mississippi Public Service
Commissioner Northern District



MISSISSIPPI
PUBLIC SERVICE
COMMISSION



Commissioner De'Keither A. Stamps

CENTRAL

District

Dear Central Mississippi Residents,

This month has been filled with meaningful engagement across the state, and I'm proud to share a few key highlights with you:

- I had the opportunity to attend the **League and Legislative Luncheon**, where I connected with local leaders to discuss the power of partnerships in shaping policies that truly reflect the needs of our communities. It was a powerful reminder that collaboration remains central to our work at the Commission.
- In celebration of **Read Across America**, I visited a local school to read to students. There's nothing more energizing than witnessing young minds excited about learning. Our future depends on them, and I'm committed to supporting their growth and education at every opportunity.
- Continuing that theme, I was honored to speak at the **Mississippi Energy Summit**, where I emphasized the importance of securing our energy future through the next generation. Innovation and forward-thinking policy are critical as we prepare Mississippi to meet the energy demands of tomorrow.
- In response to the ongoing challenges faced by the **Reedtown Water Association**, I formally requested a State of Emergency declaration from the Governor. The health and safety of our citizens must always come first, and we must move swiftly when communities are in crisis.
- I'm also excited to welcome Dr. LeMia Jenkins (Chief of Staff) and Attorney Bridgette Morgan (Central District Attorney) to our team. Their expertise and passion will bring valuable perspectives and strengthen our efforts at the Commission.

Lastly, I want to extend my heartfelt prayers and support to the families and individuals affected by this month's severe weather. In moments like these, we are reminded of the strength and resilience of our communities—and the importance of standing together.

Thank you for the continued honor of serving you. I look forward to the work ahead as we build a stronger, more resilient Mississippi—together.

Sincerely,

Commissioner De'Keither A. Stamps

**#DeKeitherStamps #ManOnAMission
#CommissionerDeKeitherStamps**

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Mississippi Public Service Commission



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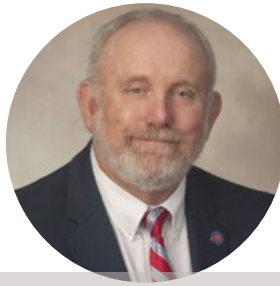
[click here!](#)

**Commissioner
De'Keither A. Stamps**



MISSISSIPPI
PUBLIC SERVICE
COMMISSION

SOUTHERN District



Commissioner Wayne Carr

Dear Southern Mississippi Residents,

In Mississippi, we know that our weather is unpredictable - it is not uncommon for our state to experience hot days in December, cold mornings in May, and everything in between. However, one consistent characteristic about our weather is that the start of spring marks the start of severe storm season.

On March 14-15, a massive storm system struck the southeastern United States and resulted in a tornado outbreak across the region, producing 112 confirmed tornadoes. In our state, 18 tornadoes were confirmed, including a violent EF4 tornado that traveled through Walthall County and Marion County and an EF2 tornado that directly hit Taylorsville in Smith County. Our district suffered greatly during these storms - all reported deaths (seven) in Mississippi occurred in the Southern District, and nearly 600 houses in our district were destroyed. Many families lost all of their possessions, their homes, and - in some cases - their loved ones.

The Monday after the storms, I made it a priority to visit as many impacted areas in the Southern District as I could. I visited with county emergency management officials in Tylertown, Taylorsville, and Collins and saw firsthand the devastation that had wreaked havoc on these areas and their people. Although the lives of our district's storm survivors have been completely uprooted, I know that they're incredibly strong individuals who have the unstoppable determination to rebuild and recover.

However, they can't do it alone. Right now, the Mississippi Emergency Management Agency (MEMA) has designated donation drop-off locations in our district, including several locations in Walthall County and Smith County. For location details and donation needs, please visit MEMA's website: <https://www.msema.org/>.

There's a few other district-specific matters that I'd like to bring to your attention:

- **MISO/SPP Conference:** In February, I attended the Midcontinent Independent System Operator/Southwest Power Pool (MISO/SPP) Conference in New Orleans, where I was proud to serve as the Mississippi Representative on the Organization of MISO States (OMS) Board and as the Secretary of the Entergy Regional States Committee (ERSC).
- **MISO Meeting:** This month, I met with John Bear, the CEO of MISO. During our meeting, I expressed my desire to ensure that Mississippi rate payers are not overburdened with excessive costs from electric grid developments and updates throughout the MISO area. It was a productive meeting, and I look forward to continuing to work with MISO leadership and advocate for the best interests of our state.
- **Bluestown Solar Hearing:** On April 3, I will preside over a hearing regarding the construction of the Bluestown Solar Facility in Jefferson Davis and Lawrence Counties. The hearing will take place in Prentiss at 6 PM.
- **National Lineman Appreciation Day:** Tune in next month as we celebrate National Lineman Appreciation Day (April 18) all month long - our linemen deserve it!

Don't hesitate to contact my offices in Biloxi or Jackson - we are here for the people of Mississippi!

Sincerely,

Commissioner Wayne Carr

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f Mississippi Public Service Commission



**Walthall County EMA Director, Royce McKee
in Tylertown, Mississippi - March 17**



**Donation center in Tylertown,
Mississippi - March 17**



**Storm Resource Center in Tylertown,
Mississippi - March 17**



**Storm Damage in the Southern
District - March 17**

MORE PHOTOS <<<<

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f Mississippi Public Service
Commissioner Wayne Carr