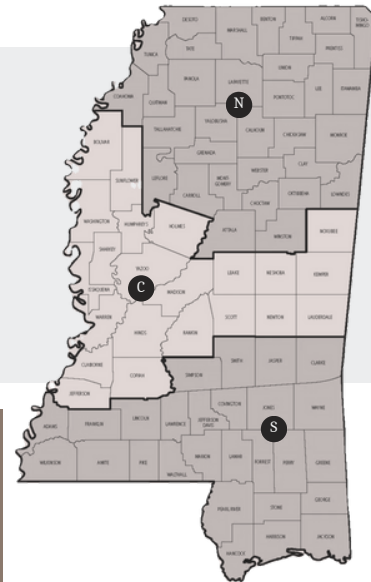




THE COMMISSION'S *Exchange*

JULY 2025

ISSUE #11



Commissioner Chris Brown
Chairman
Northern District

De'Keither A. Stamps
Commissioner
Central District

Wayne Carr
Commissioner
Southern District

The Commission concluded an exciting and productive series of exhibitions this summer following the 94th Annual Mississippi Municipal League Conference in July. In addition to the Municipal League Conference, the Commission participated in several other key events this summer, including the Mississippi Rural Water Association Annual Management and Technical Conference & Exhibition and the Mississippi Association of Supervisors Annual Conference. As we move forward, the Mississippi Public Service Commission remains dedicated to supporting our local officials and water operators, ensuring that our utilities continue to thrive. Thank you to everyone who participated in making this summer's conferences a success—your engagement is crucial to our mission!



UNDERSTANDING YOUR UTILITY BILL:

How the MPSC can help:

Power bills and gas bills can be complicated.

IF YOU NEED HELP
DECIPHERING YOUR
BILLS, EMAIL US OR GIVE
US A CALL.



Contact Us

NORTHERN DISTRICT
northern.district@psc.ms.gov
1-800-356-6428

CENTRAL DISTRICT
central.district@psc.ms.gov
1-800-356-6430

SOUTHERN DISTRICT
southern.district@psc.ms.gov
1-800-356-6429

FORM

[CLICK HERE FOR CUSTOMER COMPLAINT FORM](#)

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THE MISSISSIPPI PUBLIC SERVICE
COMMISSION

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The Commission conducted its July Open Meeting Tuesday, July 8 to consider items on the [docket](#).



SYSTEM ADMINISTRATOR APPRECIATION DAY | JULY 25

Last Friday, we recognized our incredible IT Staff for System Administrator Appreciation Day. Marsha, Brian, Sam and Don keep our systems running smoothly and data secure. Thank you for being the backbone of the Commission and for all the behind-the-scenes efforts that often go unnoticed. We appreciate everything you do!

Upcoming at the Commission

AUGUST 5
Commission
Hearing Room

Commission's August
Open Meeting



The MPSC Director of Pipeline Safety, Kaleb Gibson, attended the Underground Facilities Damage Prevention Board Meeting at Mississippi 811, Inc. in July. Kaleb recently joined the Board as the representative of the Public Service Commission. These partnerships are vital as they enhance our ability to keep the public safe. Together, we are committed to maintaining the highest safety standards for our communities.



MISSISSIPPI
PUBLIC SERVICE
COMMISSION

NORTHERN District



**Commissioner Chris Brown
Chairman**

Dear Northern Mississippi Residents,

Silverpoint Report Reveals Urgent Issues at Holly Springs Utility Department
On July 29, Silverpoint Consulting submitted its final report on the Holly Springs Utility District (HSUD), revealing alarming findings that confirm years of public concern. The investigation identified major deficiencies in system maintenance, metering infrastructure, and overall service reliability.

The report described HSUD's situation as a "death spiral" — citing long-term mismanagement, lack of maintenance, and ignored recommendations. My office responded to this report in a [press release](#), which you can read here, and we remain firmly committed to finding a lasting solution which serves the interests of the HSUD customers.

The PSC is reviewing the [report](#) in detail and will announce the next step at the August 5th Docket Meeting.

Collaboration and Conversation at the GoPAC Conference

I recently joined public service commissioners and other leaders from across the country at the GoPAC Conference, hosted by the Regulators Roundtable Institute. As a panelist, I was happy to utilize my prior experience in the state legislature to share insights on aligning regulatory work with lawmakers on key issues such as infrastructure, technology, and cybersecurity.

It was a privilege to speak alongside Louisiana Commissioner Eric Skrmetta, who also served as a panelist. These conversations are vital as we work to ensure reliable and affordable energy for all Mississippians. I want to give special thanks to Elizabeth Gianini, President of the Regulators Roundtable Institute, for organizing a productive and forward-looking event.

PSC Connects with Local Leaders at Mississippi Municipal League

The Northern District PSC was proud to participate in an exhibit at this year's Mississippi Municipal League Conference. The team shared valuable resources and information with local officials from across the state. Events like these help strengthen partnerships and keep communities informed about the work we're doing to protect ratepayers.

As my office continues to work on important issues and policies that benefit the people of Mississippi, I remain deeply grateful for the trust you've placed in me to serve you.

If there's ever anything my office can do to assist you, please don't hesitate to call us at 662-322-7143 or email northern.district@psc.ms.gov.

Sincerely,

Commissioner Chris Brown, Chairman

WWW.PSC.MS.GOV

f Mississippi Public Service Commission



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f Chris Brown Mississippi Public Service
Commissioner Northern District



MISSISSIPPI
PUBLIC SERVICE
COMMISSION



Commissioner De'Keither A. Stamps

CENTRAL

District

Dear Central Mississippi Residents,

Our office continues to make strides across the Central District and remains committed to holding utility providers accountable while ensuring that every Mississippian has access to reliable and affordable power, water and natural gas.

We're moving Mississippi forward, together. Thank you for your continued trust and partnership in this important work. Your voices matter, and we will continue to advocate for better outcomes on your behalf. Every community deserves reliable service, and I will always fight to ensure no one is left behind. Below are key highlights from the month of July.

Participated in a Town Hall Regarding Entergy MS

Our office recently co-hosted a town hall at a local community church focused on addressing the concerns of our constituents regarding Entergy and the reliability of their services. We heard directly from residents about the power outages they've experienced, prolonged restoration times, and the impact these issues have on their daily lives.

Celebrations in the town of Mound Bayou

I had the opportunity to join local leadership and residents in the town of Mound Bayou to celebrate 138 years. This place holds a special place in Mississippi history due to their resilience and culture. Additionally, I attended BEAM and Arriva's "Light it Up!" celebration, marking the completion of their fiber network project in Mound Bayou. This project created six public wi-fi hotspots around town and built out fiber to residences, expanding broadband access in Bolivar County.

Engaged at the 94th Annual Mississippi Municipal League Summer Conference in Biloxi

I enjoyed the opportunity to connect with mayors, clerks, and several more local officials from across the Central District at the recent Mississippi Municipal League conference in Biloxi. I emphasize the importance of these interactions in fostering collaboration and understanding among municipal leaders, as they work together to address the unique challenges facing their communities.

Panel at the National Association of Regulatory Utility Commissioners 2025 Summer Policy Summit

I am proud to recognize our Policy Analyst, Nayla McClure, who participated as a moderator on a panel at NARUC in Boston. Her experience at the Commission and facilitation skills played a crucial part in guiding discussions about innovative approaches to ratemaking from across the country that have proven successful to address challenges, like PFAS, cybersecurity, extreme weather, and infrastructure investment, in a way that will help prepare utilities and support customers for the future.

Spoke at the 2025 Neshoba County Fair

This year marks my second year speaking as your Central District Commissioner at the biggest house party in Mississippi, the Neshoba County Fair! Despite Mississippi's soaring temperatures, I always enjoy the fellowship, delicious food and unforgettable memories created at the fair. My speech provided an overview of the Central District's accomplishments. I look forward to returning to Founders Square next year. Thank you, Neshoba County!

Sincerely,

Commissioner De'Keither A. Stamps

#DeKeitherStamps

#ManOnAMission

#CommissionerDeKeitherStamps

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Mississippi Public Service Commission



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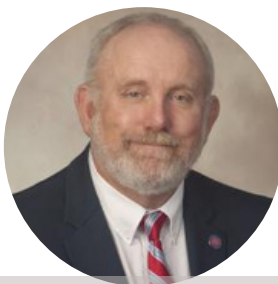


Commissioner
De'Keither A. Stamps



MISSISSIPPI
PUBLIC SERVICE
COMMISSION

SOUTHERN District



Commissioner Wayne Carr

Dear Southern Mississippi Residents,

With excessive heat warnings and heat advisories nearly every day this month, I hope everybody is finding ways to stay cool and out of the hot summer sun. Mississippi heat and humidity are no joke!

For the Southern District, this past month was marked by travel, conferences, and events, and I want to provide a few updates on notable items from this time.

Last week, the Mississippi Municipal League (MML) hosted its 2025 annual conference at the Mississippi Coast Coliseum & Convention Center here in Biloxi. MML comprises 290 cities and towns in Mississippi and serves as a collective for statewide municipal leadership. I had the opportunity to attend the conference and meet our state's municipal leaders, and I was greatly impressed by their unwavering dedication to serving their municipality's citizens. I can say with confidence that Mississippi has some truly great folks at the helm of our cities and towns. Their steadfast love for our state's communities is what keeps moving Mississippi forward!

In addition, my fellow Commissioners and I traveled to Boston for the National Association of Regulatory Utility Commissioners (NARUC) Summer Policy Summit. While in Boston, we met utility commissioners from across the United States and attended educational sessions on America's energy sectors, energy policy, and current energy-related issues. Traveling to national conferences, like NARUC's summit, offers learning and networking opportunities that strengthen the PSC's ability to best serve you, our district citizens. I had a great time at the conference and am looking forward to next year's summer summit!

There's a few other district-specific matters that I'd like to bring to your attention:

811 Day: August 11th is 811 Day, an annual day of recognition for digging safety. Be on the lookout for Mississippi 811 events in the Southern District!

Social media pages: Follow me on Facebook and Instagram to stay up-to-date with Southern District happenings that could impact you.

Facebook | [Wayne Carr Mississippi Public Service Commissioner](#)

Instagram | [@commissionercarr](#)

Don't hesitate to contact my offices in Biloxi or Jackson - we are here for the people of Mississippi!

Sincerely,

Commissioner Wayne Carr



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Mississippi Public Service
Commissioner Wayne Carr