

BEFORE THE MISSISSIPPI PUBLIC SERVICE COMMISSION

CITY OF HOLLY SPRINGS
EM 003-0055-01
Respondent

DOCKET NO. 2024-AD-37

IN RE: INVESTIGATION INTO ADEQUACY OF ELECTRIC SERVICE BEING
PROVIDED BY HOLLY SPRINGS UTILITY DEPARTMENT

COMPLAINT AND ORDER TO SHOW CAUSE

THIS DAY, the Mississippi Public Service Commission ("Commission"), pursuant to *Miss. Code Ann.* § 77-1-53, RP 11.101 and 15.102, files this, its Complaint against the City of Holly Springs ("City") for alleged violations of statutes and rules under its governance, specifically *Miss. Code Ann.* § 77-3-33 and Rule 4.100 of the *Rules and Regulations Governing Public Utility Service* ("Service Rules"). In support of thereof, the Commission would show the following:

1.

Pursuant to *Miss. Code Ann.* § 77-3-21, the Commission has jurisdiction over the City to investigate the adequacy of electric service being provided by the Holly Springs Utility Department ("HSUD"), a division of the City of Holly Springs. As part of its investigation, the Commission may hold hearings to determine service adequacy.¹ The Commission is empowered to issue show cause orders, summoning the City to appear in a public hearing and demonstrate why it should not be compelled to comply with applicable statutes, rules, or orders regarding service.²

2.

The City shall be served by delivering a copy of this *Complaint and Order to Show Cause* to the Mayor of the City of Holly Springs or the municipal clerk in accordance with MRCP 4(d). Pursuant to RP 6.112, the City may be served, as follows:

Service upon a party, service of orders, pleadings, motions and other documents upon a party shall be made by delivering a copy to the party, by transmitting it to the party by electronic means, by facsimile transfer or email, or by mailing ... Service by electronic means is complete when the electronic equipment being used by the party being served acknowledges receipt of the material³ ... Service by mail is complete upon mailing.

¹See *Miss. Code Ann.* § 77-3-21; see also, RP 15.102.

² *Id.*

³If the equipment used by the party being served does not automatically acknowledge the transmission, service is not complete until the sending party obtains an acknowledgement from the recipient. RP 6.112.

3.

This complaint is based upon the findings of Silverpoint Consulting LLC (“Consultant”), an independent consulting group, retained by the Commission to investigate the electric service being provided by HSUD to its customers.

4.

On Monday, July 28, 2025, the Consultant filed its report in the above-styled and numbered Docket setting forth findings and recommendations concerning the electric system owned and operated by the City. The report thus shall be incorporated herein by reference only.

5.

Based upon the Consultant’s report, the Commission finds sufficient reason to believe the City is in violation of *Miss. Code Ann. § 77-3-33* and Service Rule 4.100, having failed to deliver efficient and reasonably adequate electric service to its customers.

6.

WHEREFORE, the Commission does hereby order, as follows:

ORDERED, the City to appear and show cause on September 4, 2025, at 9:00 a.m. in the City of New Albany Municipal Courtroom, 207 Carter Avenue, New Albany, Mississippi, as to why the Commission should not find that HSUD is rendering inadequate electric service to its customers and then take whatsoever immediate action is deemed necessary and appropriate under the law to effect compliance with *Miss. Code Ann. § 77-3-33* and Rule 4.100 of the *Rules and Regulations Governing Public Utility Service*.

ORDERED, the City, upon being properly served, must appear at said hearing; otherwise, the Commission shall order any and all relief against the City as may be authorized by law, pursuant to RP 15. 117.

ORDERED, this Order shall be deemed issued on the day it is served according to RP 6.113.

COMMISSION VOTE

Chairman Chris Brown	voted	Aye <u>X</u>	Nay _____
Commissioner De’Keither Stamps	voted	Aye <u>X</u>	Nay _____
Commissioner Wayne Carr	voted	Aye <u>X</u>	Nay _____

SO CHARGED AND ORDERED, the 5th day of August 2025.

MISSISSIPPI PUBLIC SERVICE COMMISSION

Chris Brown

CHRIS BROWN, CHAIRMAN

De'Keither Stamps

DE'KEITHER STAMPS, COMMISSIONER

Wayne Carr

WAYNE CARR, COMMISSIONER



CERTIFIED: This day, a true copy of this original document has been served upon the party herein.

Dated:

8/5/2025

Katherine Collier

KATHERINE COLLIER, Executive Secretary