MISSISSIPPI PUBLIC SERVICE COMMISSION



ANNUAL REPORT Ending June 2021



DANE MAXWELL, Chairman Southern District BRENT BAILEY, Commissioner Central District BRANDON PRESLEY, Commissioner Northern District KATHERINE COLLIER EXECUTIVE DIRECTOR ACTING GENERAL COUNSEL 601-961-5400

JEREMY BRELAND, DIR FINANCE & PERSONNEL RICKEY L. COTTON, DIR GAS PIPELINE SAFETY

The Honorable Governor and Members of the Legislature of the State of Mississippi

Ladies and Gentlemen:

Pursuant to Sections 77-3-90 and 27-101-1 et seq., Mississippi Code of 1972, annotated, the Public Service Commission of the State of Mississippi is privileged to present herein its Annual Report for the period beginning July 1, 2020, and ending June 30, 2021.

In compiling the Annual Report, we have endeavored to present a comprehensive, informative record of the official acts of this Commission, including opinions and orders. For the sake of economy and brevity, we have compiled and presented herein the formal orders of the Commission in an abbreviated and condensed form.

Respectfully submitted,

Katherine Collier, Executive Secretary

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History and Composition

Governor Robert Lowery signed the Act creating the Mississippi Railroad Commission on March 11, 1884. The Governor appointed the first Commissioners - John M. Stone, W.B. Augustus, and William McWillie to serve for two years, and then until 1892, the Legislature elected the Commissioners to serve two-year terms.

In the year 1886, by Act of the Legislature, the Commissioners were made the "Board of Control" for the State Penitentiary, and all convicts were immediately leased to the Gulf and Ship Island Railroad Company for a period of six years for construction work.

In 1892, express, telephone and telegraph were placed under Commission jurisdiction, and in 1906, the Commission was relieved of its duty as the Board of Control for the State Penitentiary.

For many years the Commission served as Tax Assessor for the various utilities under its jurisdiction but this function has been delegated to the State Tax Commission.

In 1926, the Commission was given limited authority to regulate motor carriers for hire. In 1938, motor carrier activity had increased and more extensive regulation was necessary. The Legislature then passed the Motor Carrier Regulatory Act, changing the name of the body to the Public Service Commission and placed regulation and supervision of motor carriers under its jurisdiction.

At the 1956 Session of the Legislature, the electric, gas and water utilities were placed under the jurisdiction of the Public Service Commission.

Continued

At the 1958 Session of the Legislature, legislation was passed amending the Motor Carrier Regulatory Act of 1938, broadening the scope of exceptions under the Act and providing for the employment of a chief enforcement officer and six inspectors.

The Legislature passed legislation in 1968 to amend the 1956 Utility Act to include the regulation of sewage disposal systems by the Public Service Commission.

The year 1983 brought about several changes that enabled the Public Service Commission to better serve the people of the State. The Public Utilities Reform Act of 1983 was signed on April 6, 1983. Major points of the Act are as follows:

Does not allow rate increases under bond unless approved by the Public Service Commission. Allows rates under bond during the appeal process and direct appeal to the Supreme Court.

Shortens time for the Public Service Commission to decide on case from 180 days to 120 days.

Provides for additional staff to handle added duties. Also calls for hiring of hearing examiners.

All contracts over \$1 Million are to be filed with the Public Service Commission. All contracts with affiliates or subsidiaries are to be filed with PSC. Any unreasonable expenses are to be disallowed for ratemaking purposes.

Major construction projects will be monitored. All construction work over \$200,000 is to be awarded to the lowest and best bid.

Public utilities may have no more than one major change in rates in effect under bond at the same time.

The Public Service Commission will monitor fuel adjustment clauses with greater detail.

Management reviews are to be conducted on the utility companies.

Most advertising expenses will not be paid by the ratepayer.

During the 1990 regular Legislative session, S.B. No. 2679 was passed and mandated a reorganization of the Public Utilities Staff. The Public Utilities Staff, as formerly created in Section 77-3-8 Mississippi Code of 1972, was abolished from and after August 31, 1990. Section 77-2-1 of this Act established a Public Utilities Staff completely separate and independent from the Public Service Commission and its staff. The primary functions of the newly created Public Utilities Staff are investigative and advisory in nature. The first Executive Director of the Public Utilities Staff was appointed by the Governor for a six-year term in July, 1990, and confirmed by the 1991 Senate. All personnel were competitively appointed by the Executive Director.

During the 2004 regular Legislative session, House Bill 1279 mandated the transfer of all Public Service Commission employees, equipment, inventory and resources, employed and used to enforce the Motor Carrier Regulatory Law of 1938, to the Mississippi Department of Transportation effective July 1, 2004.

Continued

The Legislature passed S.B. No. 2445 authorizing the Commission to enforce the Mississippi Telephone Solicitation Act beginning July 1, 2003. During our first year of enforcement, 211,189 Mississippi consumers requested to have their telephone number placed on our "No Call" list and 114 telemarketers registered and posted a bond with the Commission. The Commission received 1,826 consumer complaints resulting in seven (7) formal complaints and one (1) informal complaint being filed against telemarketers for violating the Mississippi Telephone Solicitation Act. During the first year of enforcement, the Commission assessed over \$188,000 in fines and penalties.

During the 2012 Regular Legislative Session HB 825 was passed, amending Miss. Code Ann. §§ 77-3-3 and 35. HB 825 amended the definition of a public utility to add persons or corporations engaged in the provision of video services, voice over Internet protocol services ("VoIP"), wireless services, or internet protocol ("IP") enabled services to the list of entities not considered to be a public utility. In application, this ended the Commission's regulation of landline telephone service in the state.

Thus, at the present time, certain communication, electric, gas, water and sewer utilities are under the supervision and regulations of this Commission. The Commission was given certain broad and discretionary powers which have been recognized and sanctioned by the courts. The following delegated powers and prerogatives are generally accepted and sanctioned by the courts:

- 1. LEGISLATIVE powers and authority, which include the promulgation of rules and regulations, and the prescribing and fixing of just and reasonable rates.
- QUASI-JUDICIAL powers and authority in certain official acts of the Commission in its renditions, opinions, and resultant orders.
- 3. ADMINISTRATIVE powers and authority which include the enforcement of all rules and regulations, all orders and directives issued by the Commission, and all prescribed rules and laws enacted by the Legislature and assigned to this department for enforcement.

The Public Service Commission of the State of Mississippi is composed of three (3) elected Commissioners, one from each of the Supreme Court Districts, thus giving representation to all sections of the State.

The Commissioners are elected in the general election at the same time all other State and County officials are elected. Their term of office is for four (4) years beginning on January 1, following election.

It is the Commission's responsibility to see that rates and charges for service are just and reasonable, that the approved rate schedules are adhered to, that the service rendered is reasonably adequate, and that the facilities constructed or acquired are required for the convenience and necessity of the public. In carrying out its responsibility, the Commission must answer complaints, make investigations, and conducts both formal and informal hearings.

The Commission is required, by law, to meet at its office on the first Tuesday of each month, with the provision that not more than two meetings can be pretermitted in any one year. The Commission is to have such other meetings at such other times and places that it deems necessary to conduct the business of the people before this Commission.

Mississippi Public Service Commissioners 1884 — 2021

John M. Stone W. B. Augustus William McWillie J. F. Sessions J. C. Kyle Walter McLaurin J. H. Askew M. M. Evans J. J. Evans John D. McInnis A. Q. May J. C. Kincannon R. L. Bradley S. D. McNair W. R. Scott J. A. Webb F. M. Lee George R. Edwards F. M. Sheppard W. B. Wilson Edwin Langworthy C. M. "Red" Morgan

Bryce Alexander Dean Holmes W. F. Lagrone W. R. Scott John L. Smith Carl C. White Dillard W. Brown

1932 - 1940

Homer H. Casteel	1936 - 1952
Gillis Cato	1936 - 1940
Omer J. Bullen	1940 - 1948
Alton Massey	1952 - 1956
I. S. Sanford	1952 - 1956
Howard H. Little	1948 - 1956
Norman A. Johnson, Jr.	1956 - 1983
W. E. "Bucky" Moore	1956 - 1971
Rubel L. Phillips	1956 - 1958
Thomas Hal Phillips	1959 - 1964
D. W. Snyder	1964 - 1989
John L. Dale	1972 - 1979
Lynn Havens	1980 - 1988
Nielsen H. Cochran	1984 - 2007
George T. Watson	1988 - 1992
Dorlos "Bo" Robinson	1990 - 2007
Sidney A. Barnett	1992 - 1992
Curt Hebert, Jr.	1992 - 1997
George Byars	1997 - 1999
Michael Callahan	2000 - 2005
Leonard Bentz	2006 – 2013
Lynn Posey	2009 - 2015
Brandon Presley	2007 - Present
R. Stephen Renfroe	2013 – 2015
Cecil Brown	2016- 2020
Samuel F. Britton	2016- 2020
Dane Maxwell	2020-Present
Brent Bailey	2020-Present

Participation in Utility Associations

The Mississippi Public Service Commission has participated in the activities of the National Association of Regulatory Utility Commissioners (NARUC) for a number of years. This Association is composed of utility regulatory bodies of 50 states, the District of Columbia, Puerto Rico, U.S. Virgin Islands, and the Interstate Commerce Commission, Federal Energy Regulatory Commission, Federal Communications Commission, Securities and Exchange Commission, Civil Aeronautics Board, Nuclear Regulatory Commission, and the National Telecommunications and Information Administration. International regulatory bodies from around the world are also members of NARUC.

The objectives of NARUC are the promotion of uniformity of utility regulation, coordination of action by the Commissions in the protection of the public interest in the respective state, fostering of cooperation between state and federal bodies and to generally strengthen regulation.

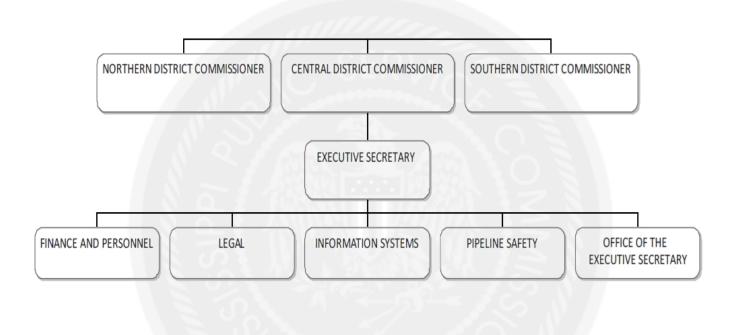
The Commission and members of the Commission's staff, for years, have actively participated in various standing and special committees of NARUC. Commissioner Brandon Presley completed his term as president of the association in November of 2020.

The Mississippi Commission is also a member of the Southeastern Association of Regulatory Utility Commissioners (SEARUC) composed of the eleven (11) Southeastern States. Mississippi Commissioners have served as Presidents of SEARUC and members of the Commission staff serve on various committees.

NARUC and SEARUC actively participate in congressional and committee hearings representing, particularly, the interest of the states and Commissions in matters of interest to the Associations. Both NARUC and SEARUC appear in rate proceedings and subsequently in court litigation on various cases in which the Commissions are interested.

Organizational Chart The following Organizational Chart depicts the Commissioners and their staff for the 2021 fiscal year.

Mississippi Public Service Commission FY 2021





PSC COMMISSIONERS



From Left to Right: Commissioner Brent Bailey (Central District); Chairman Dane Maxwell (Southern District); Commissioner Brandon Presley (Northern District)





Commissioner Dane Maxwell, Chairman

Chairman Dane Maxwell is a graduate of Pascagoula High School, and obtained an Associate's Degree in Criminal Justice from Mississippi Gulf Coast Community College. He also attended and completed the University of Southern Mississippi/Harrison County law enforcement program.

Maxwell obtained a Bachelor's of Science degree in Business Management from the University of Phoenix, and has attended courses and obtained various certifications from numerous law enforcement training programs throughout his career.

Chairman Maxwell is a Marine Corps veteran, retired law enforcement officer, businessman, and the former Mayor of Pascagoula, Mississippi.

As a successful entrepreneur of two national businesses, Maxwell has decades of experience in solving problems in the private sector and has brought this experience to the

Southern District

Mississippi Public Service Commission spearheading numerous economic development initiatives that have made a significant impact for the State of Mississippi.

Maxwell was elected Public Service Commissioner in 2019 and was selected by his fellow Commissioners to serve as Chairman at the first meeting he sat at the Commission in January of 2020. He has been appointed to numerous roles as part of the National Association of Regulatory Utility Commissioners (NARUC) including Vice Chair of the Washington Action Committee and member of the Clean Coal Subcommittee.

Maxwell previously served as President Trump's Mississippi State Director, West Virginia State Director, Southeast Regional Political Director, and was the SEC Strike Force Team Leader for the 2016 campaign. He most recently served as Mississippi's State Director for Trump Victory 2020.

He and his wife, Donna, live in Pascagoula. Together they have 3 daughters, Lyndsey, Shannon, and Taryn, and four grandchildren.







Commissioner Brent Bailey

Brent Bailey was elected to serve his first term as Public Service Commissioner for the Central District of Mississippi beginning in January 2020. Commissioner Bailey is a graduate of Carthage High School. He attended East Central Community College before transferring to Mississippi State University to earn his degree in Agriculture and Biological Engineering in 1994 while earning a letter and scholarship as a football walk-on. He received the MSU College of Agriculture and Life Sciences Alumni Achievement Award for contributions to the economic viability of the state agriculture and forestry sectors.

Prior to taking office, Commissioner Bailey served as State Activities Coordinator with the 25x'25 Initiative since October 2006, working with a broad cross-section of Mississippians and Southeastern stakeholders to mobilize support for energy efficiency and renewable energy solutions, and to convey consumers' role in a new national energy strategy. Before joining the 25x'25 Initiative, he worked at private companies and nonprofit organizations.

Commissioner Bailey has been appointed to two committees and one subcommittee by the

Central District

National Association of Regulatory Utility Commissioners including the Committee on Energy Resources and the Environment, the Committee on Critical Infrastructure, and the Subcommittee on Nuclear Issues-Waste Disposal. He has also been appointed to serve as Mississippi's representative on the Organization of Midcontinent Independent System Operator (MISO) States, Inc. Board of Directors.

As a strong consumer advocate, Commissioner Bailey's primary goal is ensuring transparency in government for the everyday citizen. He continues to protect consumers and makes certain that every person he serves has a voice at the table and is treated fairly.

Through his weekly newsletters <u>https://</u> <u>www.psc.ms.gov/central/newsroom/newsletters</u> he keeps the public informed on the issues that impact constituents and makes sure their interests are being served.

A sixth generation Mississippian, Commissioner Bailey has lived in Madison County with his wife Rhonda for the past 19 years.







Commissioner Brandon Presley

Commissioner Brandon Presley was elected Public Service Commissioner for the Northern District of Mississippi in 2007, re-elected in 2011, 2015 and most recently in 2019 without opposition. Elected to the Public Service Commission at age 30, he was the youngest Commissioner ever elected in Mississippi. Prior to his election to the Public Service Commission, he served as Mayor of Nettleton from 2001 to 2007, having been elected at the age of 23, making him one of the youngest mayors in Mississippi history.

Commissioner Presley was elected in November 2019 to serve as the President of the National Association of Regulatory Utility Commissioners (NARUC), which is composed of regulatory commissioners from all 50 states, the District of Columbia, Puerto Rico, and the Virgin Islands. He has also served as President of the Southeastern Association of Regulatory Utility Commissioners, which is composed of Public Service Commissioners from the eleven (11) Southern States and Puerto Rico. He is a member of the board of directors of NARUC and serves on multiple NARUC boards and committees. He is co-vice chair of the NARUC

Northern District

Committee on Gas, a member of the Committee on Telecommunications and the International Relations Committee. He is a former member of the board of directors of the National Regulatory Research Institute (NNRI).

Commissioner Presley currently serves on the advisory committee for the New Mexico's State University Center for Public Utilities and is serving his second term on the Electric Power Research Institute's (EPRI) Advisory Council. He is also a member of the Financial Research Institute Advisory Board. He is a graduate of Harvard University's Kennedy School program for State and Local Government Executives.

Commissioner Presley, 44, is a lifelong resident of Nettleton, where he is a member of the Enon Primitive Baptist Church. He is past-President and current member of the Nettleton Lions Club and is a member of the Nettleton Civitan Club. 

Katherine Collier, Executive Secretary

The Executive Secretary is the single point of contact for all business transacted before the Public Service Commission.

Collier joined the PSC as Senior Attorney in October 2009 and has worked on several top issues before the regulatory body, including spearheading the Commission's groundbreaking efforts to lower customers' bills and reduce waste through energy efficiency, which gained national attention.

Collier, a native of Scooba, MS, holds a Bachelor of Arts from Mississippi State University and a Juris Doctorate from the University of Mississippi School of Law. Prior to joining the Public Service Commission, Collier was a Senior Attorney for the Mississippi Department of Human Services, where she supervised legal operations for the Division of Child Support Enforcement.

Commission Staff

Office of the Executive Secretary

The Office of the Executive Secretary issues all notices, citations, and subpoenas and approves orders and documents; serving same on interested parties of record. This office has the duty of assisting the Commission at all formal hearings and to record the minutes of official acts and orders of the Commission.

Finance and Personnel

This department is responsible for coordinating and directing the various fiscal programs and for developing and formulating major fiscal policies for the Commission. The fiscal programs include the accounting operations required by payrolls and related payroll functions (such as insurance, credit union, and retirement), accounts payable, budget preparation and control, and expense accounts.

This Commission operates from general funds appropriated by the Mississippi legislature.

The Accounting and Personnel Department maintains a continuous review and control of all receipts and disbursements related to the above-mentioned general funds.

In addition to the accounting activities, this department coordinates all personnel functions and performs as liaison between the Commission and the State Personnel Board in maintaining the proper employee personnel files and related personnel activities.

Legal

This department is assigned the duty of assisting and advising the Commission in all matters affecting its powers and duties and to perform such duties and services in connection therewith as the Commission may require. In addition to advising the Commission on matters pending before the Commission, this department manages litigation on behalf of the Commission in all local, state and federal courts as well as the Federal Energy Regulatory Commission.

Information Systems Department

The Information Systems Department of the Commission provides the information technology support needed for the Commission and Mississippi Public Utilities Staff to carry out their respective duties and responsibilities. The Information Systems Department is part of the Commission Staff as set forth in Miss. Code Ann. § 77-3-8, and it provides support to the Public Utilities Staff at no cost, as required by Miss. Code Ann. § 77-2-1.

The PSC consists of three networks, the main one in Jackson and two small office networks located in Tupelo and Biloxi. Servers and other centralized devices are located in the upper basement area of the Woolfolk Building in Jackson. Most network users work on either the 2nd or 3rd floors of the Woolfolk Building in Jackson. Wireless networks have been established in all PSC offices, and comply with standards mandated in State of Mississippi Enterprise Security Policy. Secure remote access to PSC network resources is provided to Commission and Public Utilities Staff employees.

Most of the hardware is standardized on Hewlett-Packard equipment. The basic applications are Microsoft Office, CTS (a custom database application that tracks court cases and customer complaints), and No Call (a custom database application that tracks telephone solicitor complaints, telemarketer registrations, and consumers on the No Call list). The division uses enterprise client management software for help desk, remote control, cloning, and software updates.

A document imaging system provides instant access to all case documents from 1956 through the present. These documents are also accessible from the Internet at <u>www.psc.ms.gov</u> (click on Case Files). A modern GIS system tracks the certificated area boundaries of public utilities. Certificated areas may be viewed online and certificated area spatial data is available to the public for download.

The PSC website is maintained to keep constituents up to date on all Commission and Staff proceedings. The public is able to file Utility and No Call complaints directly through the website. They may also submit surveys dealing with their availability of natural gas, water, high speed Internet, as well as, wireless network coverage.

During the 2021 Regular Legislative Session, the Public Service Commission was appropriated an additional \$287,121 for the development of a new No Call system with the assistance of the Mississippi Department of Information Technology Services. The Information Systems Department opened RFP4378 for bids to replace the current No Call system in February 2021.

The Information Systems Department implements new systems and develops new applications upon request from the Commission.

Utility Investigation

It is the responsibility of the Public Service Commission to monitor the quality and adequacy of service provided by the jurisdictional utilities including the application of approved rates and charges.

According to the US Energy Information Administration, eia.gov, the U.S. Average retail price of electricity per kWh is 10.59 cents. In comparison, Mississippi's average price per kWh is 9.13 cents, and specific prices for residential, commercial, and industrial scale electricity are all below the national average. Mississippi's average residential natural gas prices, however, are roughly 11% above the national average. More specific information and statistics from Mississippi's energy profile information may be found at https://www.eia.gov/state/?sid=MS.

The Public Service Commission is active in the investigation of consumer complaints of all areas of operation. The office also monitors utility operations from a compliance standpoint to ensure that utilities are operating within the provisions of the <u>Rules and Regulations Governing Public</u> <u>Utility Service</u> adopted by the Commission, pursuant to the Public Utilities Act.

During fiscal year 2021 the Commission received 4,416 consumer complaints against utility companies. During this annual report period, the department was active in the investigation and handling of 81,883 different matters, which pertained to utility rate billing and service complaints and complaints against telemarketers. Most of these inquiries, both logged and not logged, have been settled informally to the satisfaction of the complainant.

During fiscal year 2021, the Commission registered 7 (seven) telemarketers. As of Fiscal Year 2021, there are 170 Telemarketers registered to conduct business in the State of Mississippi. There are a total of 1,731,883 Mississippi consumers on our "No Call" list. Also during this reporting period, the Commission received 77,426 complaints against telemarketers for violating the Mississippi Telephone Solicitation Act. The Commission issued a total of 6 (six) complaints against telemarketers and assessed \$13,740,000 in fines and penalties.

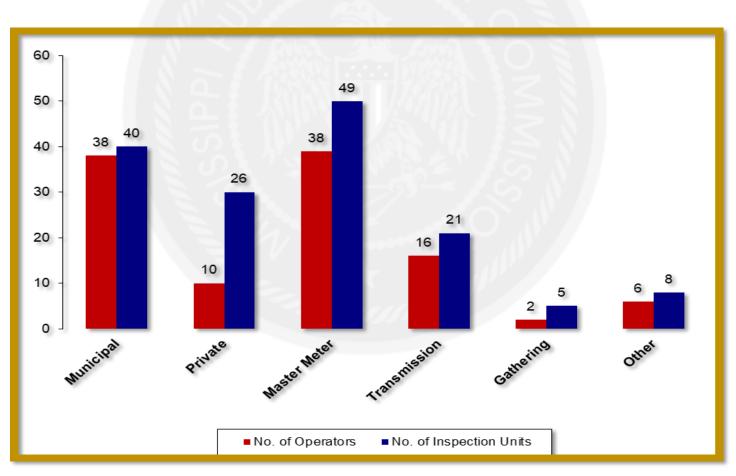
The following is a tabulation of type of utility complaints and inquiries received:

Electric	1,384
Natural Gas	186
Water	676
Sewer	38
Telecommunications:	
Consumer Complaints	1708
No Call Complaints	77,467
Miscellaneous Other	424
TOTAL	81,883

Pipeline Safety Division

The Pipeline Safety Division conducts and carries out safety inspections (i.e. operation, maintenance, emergency procedures, operator qualification, construction, integrity management, incident investigations, public awareness, and drug and alcohol) involved in the regulation of intrastate natural gas pipeline systems, resulting in reduced risk associated with the transportation of natural gas by pipeline.

The Pipeline Safety Division's goal is to protect the public and environment from the accidental release of natural gas with a technologically advanced compliance program that promotes educational standards for the industry and contributes to the health and security of Mississippi. The compliance program will ensure protection of the public by enforcing the rules and regulations of the Minimum Federal Pipeline Safety Regulations adopted by the U. S. Department of Transportation Pipeline and Hazardous Materials Safety Administration pursuant to the Natural Gas Pipeline Safety Act of 1968.



Number of Natural Gas Operators and Number of Inspection Units As of 06/30/21

Continued

TYPE OF INSPECTIONS

- Standard: An examination and comprehensive review of the natural gas operators' programs and records including, but not limited to, review of operations and maintenance procedures, emergency plan, public awareness, damage prevention program and work in progress.
- On-Site/Operator Qualification: Field verification and operational functions of the gas operator's district regulator stations, emergency valves, cathodic protection, odorization, material usage in construction of mains and services lines and qualification of the person performing the work.
- Follow-Up: Review operator's compliance action to correct a previously cited violation of the Minimum Federal Pipeline Safety Standards.

Number of Inspections Performed 7/1/2020 thru 6/30/2021			
Inspections	2020 - 2021		
Standard	648		
On-Site/Operator Qualifica- tion	12		
Follow-up	40		
Construction	328		
Reportable Incident	0		
Other	30		
TOTAL	1,058		

• Construction: Monitor the design, testing and field construction activities of new, relocation, replacement or extension of gas service lines and mains for all

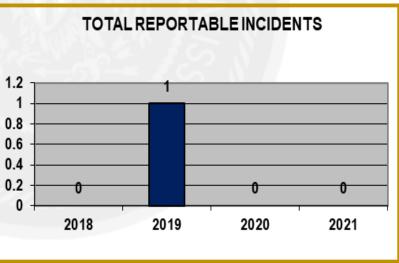
intrastate pipelines regulated by the Pipeline Safety Division.

- Reportable Incident: This inspection is performed when an operator notifies the Pipeline Safety Division of an incident, which has occurred on the system where death, personal injury requiring hospitalization, or property damage of \$50,000 or more is involved.
- Other: Integrity Management, Public Awareness, Drug and Alcohol, Damage Prevention, Damage Investigation, Leak Reports and Complaints.

The violations cited are recorded and filed

on an ongoing basis. Each operator receives a notice of the violation and is given 30 business days to respond with an action plan to correct any deficiencies that may have warranted a citation. The department performed 1,058 inspections in FY 2021 resulting in 153 violations.

In conjunction with the Mississippi Natural Gas Association, MS 811 and the Pipeline Safety Division, the operators within the State of Mississippi were provided with the opportunity to attend training courses, which will aid in the qualification of operator personnel concerning the Minimum Federal Pipeline Safety Regulations, Pipeline and Hazardous Material Safety Administration, Code of Federal Regulations Title 49, Part 190 - 199.



Classification of Utilities Holding Certificates of Public Convenience and Necessity

	Company	Association	Municipal	District
Electric	7	28	15	0
Water	34	491	139	43
Sewer	115	43	37	39
Gas	8		35	5
Distribution				
Intrastate Pipeline				
Communication Local Exchange Companies	12	0	0	0
Interexchange Carriers	9	0	0	0
Resellers	135	0	0	0
Institutional Service Providers	13	0	0	0
Alternate Operator Service Providers	3	0	0	0
Competitive Local Exchange Carriers	91	0	0	0
Totals (by Category)	427	562	226	87

GRAND TOTAL 1,302

Action of the Commission

All formal actions of the Commission are required to be recorded with docket numbers assigned to each case prior to the initiation of any formal proceeding. The staff of the Commission must examine each application, petition or complaint to determine if such comes under the jurisdiction of the Commission and meets with statutory requirements so as to present clearly the merits of the matter involved.

Open meetings are held each first Tuesday of the month, as provided by statute; and action is taken on docketed cases, with full hearings accorded all parties having interest in the matters involved, as needed.

Many other matters of interest to the public and the utilities are handled and adjusted informally through correspondence and personal interviews with Commissioners and staff. The Commission finds that through this method of handling matters informally, substantial benefits are secured and amicable relations between the public and the utilities are promoted.

The listing in detail of all of the formal cases before the Commission is omitted in order to avoid heavy printing expense. However, every case before the Commission is fully recorded and such record is open for public inspection by any party desiring information relating to any matters before the Commission.

During FY 2021, the Commission and staff took action on 105 applications. Appearing most frequently before the Commission were electric and telecommunication cases concerning applications for Certificate of Public Convenience and Necessity for facilities, notice filings involving rate matters and transfers of control.

The following is a list totaling and categorizing all formal action taken by the Commission during the 2021 fiscal year:

UTILITY DOCKET

JULY 1, 2020 - JUNE 30, 2021

ORDER	ELECTRIC	GAS	SEWER	TELEPHONE	WATER
APPROVING RATES	3	2	2	59	1
ORDERS APPROVING NOTICE	10	2	2	7	2
SUSPENSION	4	4	11	0	4
MISCELLANEOUS	23	10	2	30	9
GRANTING CERTIFICATE	1	1	7	1	6
CANCELLING CERTIFICATE	0	0	1	3	0
WITHDRAWING	0	0	1	0	0
SALE & TRANSFER	0	0	4	0	1
APPROVING STIPULATIONS	0	6	0	0	0
UTILITY REFUNDS GRANTED	0	0	0	0	0
COMMISSION'S OWN ORDER	1	2	5	12	6
ORDERS RETIRING TO FILE	0	0	0	1	0
TOTALS	42	27	35	113	29

Appeal Records From MPSC

July 1, 2020 — June 30, 2021

Of the 247 cases coming before the Commission in the period from July 1, 2020 to June 30, 2021, no cases were appealed.

FINANCIAL REPORTS

Combined Statement of Receipts and Disbursements July 1, 2020 — June 30, 2021

Regulatory Fund 2811

DISBURSEMENTS:

Salaries & Fringe Benefits Travel Contractual Services Commodities Capital Outlay Equipment Subsidies, Loans, Grants	\$3,757,347 \$128, 294 \$131,011 \$78,799 \$85,655 \$0
TOTAL OPERATING EXPENSES	<u>\$ 4,181,106</u>
Transfers	0
TOTAL DISBURSEMENTS	<u>\$4,181,106</u>
RECEIPTS	0
GENERAL FUND APPROPRIATION	<u>\$ 4,199,627</u>
Miscellaneous Federal Grants	\$445,553
Miscellaneous Receipts	\$0.00
TOTAL RECEIPTS	<u>\$4,645,180</u>

MISSISSIPPI PUBLIC SERVICE COMMISSION



P.O. Box 1174 Jackson, Mississippi 39215

601-961-5400

WWW.PSC.MS.GOV