



# NEWS RELEASE

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COMMISSIONER LYNN POSEY  
MISSISSIPPI PUBLIC SERVICE COMMISSION  
CENTRAL DISTRICT

FOR IMMEDIATE RELEASE

## **POSEY URGES ENTERGY CUSTOMERS TO BE CAUTIOUS OF SCAMMERS**

JACKSON, MS. (5/10/12)— Public Service Commissioner Lynn Posey urges Entergy customers to be cautious of scam artists claiming to offer credits on their utility bills.

Entergy Mississippi has released a statement warning customers of scammers calling customers claiming the president of the United States is allowing credits or applicable payments to customer's utility bills. Scams have occurred in Louisiana and Texas.

"Scammer's have visited customers in person, posted fliers and used social media and texting to send messages that the president will provide a credit or directly pay their utility bill," said Gloria Johnson, customer service director for Entergy Mississippi.

For more information, please contact Commissioner Posey's office at 1-800-356-6430 or by using the information listed below.

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The PSC is responsible for regulating telecommunications, electric, gas, water and sewer utilities. The agency is charged with assuring that rates and charges for services are just and reasonable, that the service rendered is reasonably adequate, and that any facilities constructed or acquired for the convenience and necessity of the public. Additionally, the agency exercises safety jurisdiction over gas pipelines and has area jurisdiction over all public utilities. In carrying out its responsibilities, the commission answers complaints, makes investigation and conducts both formal and informal hearings.

*For more information, please contact:*

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