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FOR IMMEDIATE RELEASE:

**MISSISSIPPI PUBLIC SERVICE COMMISSION INTRODUCES
471 AREA CODE FOR GROWING 662 REGION**

Jackson, Mississippi (January 23, 2026)— With new telephone numbers in high demand, the Mississippi Public Service Commission approved the implementation of the new 471 area code to overlay the existing 662 area code region. The 471 area code will serve Southaven, Tupelo, Greenwood, Greenville, Oxford, Horn Lake, Starkville, Columbus, Corinth, and Memphis as well as many other smaller communities.

Starting on **January 30, 2026**, customers in the 662 area code overlay region may be assigned a number in the new 471 area code when they request new service or an additional line, but only after the 662 area code is exhausted. The 471 area code will co-exist everywhere in this region with the 662 area code. Customers receiving a 471 area code will be required to dial 10 digits (area code + phone number) for all local calls, just as customers with telephone numbers from the 662 area code do today. Because dialing 10 digits is already established in this region, the eventual addition of the new 471 area code will not require any changes to the way telephone calls are dialed, aside from using the new area code when necessary.

Key facts about the 662/471 area code overlay:

- Telephone numbers, including the current area code, will not change.
- Telephone numbers with the new 471 area code will only be assigned for new services after the existing 662 area code is exhausted.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is considered a local call now will remain a local call.
- Customers will continue to dial 10 digits for local calls within and between the overlay area codes and 1+10 digits for long-distance calls.
- Customers can still dial just three digits to reach 911 and 988, as well as 211, 311, 411, 511, 611, 711, and 811 if those are currently available in their community.

Customers should ensure that all services, automatic dialing equipment, or other types of equipment recognize the new 471 area code as a valid area code and should continue to store or program telephone numbers as 10-digit numbers.

For more information, please contact your local telephone service provider or visit the Mississippi Public Service Commission website at <https://www.psc.ms.gov/psc/areacode>.

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